



Omnia & eGO Smart Locks

Cleaning & maintenance guide

Simple maintenance will ensure optimal performance from your Schlage electronic lock

As with all Schlage door hardware, Schlage Omnia and Schlage eGO locks only require some low-key maintenance to keep the lock looking like new. Some simple checks every twelve months will also ensure you enjoy trouble-free performance from your electronic lock.

What kind of maintenance does my Schlage Omnia/eGO lock require?

We recommend the following maintenance should be carried out every twelve (12) months:

- All fixing screws checked and tightened if required
- Latch screws checked and tightened if required
- External surfaces wiped over with a soft damp cloth to remove any dust build up
- Batteries changed (see below)

Can I clean my Omnia/eGO lock?

Yes, you can. To keep the finish on your electronic lock looking like new, and remove any build up of dirt, oil and other contaminants, we recommend the following:

- Wipe down the lock with a soft, damp cloth using a non-abrasive mild household detergent to clean the lock body of all dirt and debris
- Always remove any excess detergent with a soft cloth and warm, clean water
- With a Schlage Omnia lock, take extreme care to avoid getting water into the speaker hole on the side of the lockset
- Use a soft, dry cloth to dry and polish the lock body and touchscreen

Avoid the following:

- Do not use abrasive cleaners, high alkaline cleaners, or gasoline
- Do not leave cleaners on the touchscreen or lock body for long periods - wash immediately
- Do not apply cleaners in direct sunlight or at elevated temperatures
- Do not use scrapers, squeegees or razors to remove dirt or debris

I live in a coastal environment.

(Schlage eGO only - Schlage Omnia is not suitable for external exposure). To avoid damage to the finish of your electronic lock, you will need to remove any build up of salt on a more regular basis. We recommend you clean your lock every three months.

- Use filtered, low chloride water. Wipe the lock body and touchscreen with warm water prior to cleaning
- Using a non-abrasive mild household detergent and soft cloth, clean the lock body of all dirt and debris. An old toothbrush can be used to get into any difficult areas
- Always rinse any application of soap away with warm, clean potable water and a soft cloth
- Use a soft cloth to dry and polish the lock body



Omnia & eGO Smart Locks

Cleaning & maintenance guide

How often should I replace the battery in my Schlage Omnia/eGO lock?

We recommend you replace the batteries in your lock every 12 months. This will ensure continued, reliable operation.

Use three high-quality alkaline Triple A (AAA) batteries for replacement.

If the low-battery icon is lit on your Schlage Omnia/eGO lock, replace the battery as soon as possible.

Can I use Lithium batteries instead of alkaline?

Lithium batteries may have a longer life, but when they begin to fail, they fail very quickly. We don't recommend them because they don't give you a lot of time to change your batteries before the lock is completely dead.

For more information, user guides and product videos on the Schlage Omnia/eGO range, visit schlage.com.au or schlage.co.nz

Two Year Mechanical and Finish Warranty and 2 Year Limited Electronics Warranty

Subject to the terms and conditions of the warranty.

For finish warranties please refer to www.allegion.co.nz/finisheswarranty for New Zealand, or www.allegion.com.au product pages for Australia.

