



Oz Shades Qld

Warranty Document

Vistaweave (Product) is a premium quality woven mesh designed for Outdoor Shading applications. It has been developed for Australian conditions and is manufactured to ISO 9001 quality control standards.

This Warranty is issued for the benefit of Oz Shades Qld's customer and is offered on the condition that the Warranty is not provided, disclosed, or passed on, to a third party who acquires the products, hardware or associated components that are the subject of this Warranty from the customer.

TERMS AND CONDITIONS OF WARRANTY

Nolan Group warrant for a period of ten (10) Years that Vistaweave mesh;

- Will be free from major manufacturing defects. This does not include minor cosmetic weaving faults which may be present but are clearly marked for easy identification.
- Is manufactured to its published specifications.
- Will not degrade unreasonably as a result of ultraviolet exposure.

In the event of a claim;

- This warranty is not transferable and applies only to the original purchaser.
- The Customer must notify Oz Shades Qld in writing of their claim and provide sufficient information to enable Oz Shades Qld to identify the issue, together with proof of purchase. A representative of Oz Shades Qld will inspect the claim on site and return the Product to Nolan Group for assessment. Subject to the Australian Consumer Law contained in the Competition and Consumer Act 2010 ("ACL"), Nolan Group will, at its discretion, repair and replace any Products assessed to be defective. The cost of removal and reinstallation shall be borne by the Customer.
- The warranty period starts from the original date of purchase.

This Warranty does not cover;

- The defect has been caused by improper use or the product is not used for the purpose that it has been designed.
- If the product has been subject to misuse, neglect or abuse.
- The product was not maintained in accordance with the published Care & Maintenance guide.
- The product has been altered or modified in any way.
- If the product has not been fabricated by a qualified tradesman or to a reasonable standard of workmanship.

Scope of replacement;

This Vistaweave warranty is based on a regressive scale as outlined below. In the event of a valid claim, in the first five Years, 100% of the material will be replaced. From Years six to ten, the fabric is subject to a partial claim based on the service the fabric has already provided.

Year	1	2	3	4	5	6	7	8	9	10
Percentage	100%	100%	100%	100%	100%	50%	40%	30%	20%	10%