



Oz Shades Qld Warranty Document

This Warranty is issued for the benefit of Oz Shades Qld's customer and is offered on the condition that the Warranty is not provided, disclosed, or passed on, to a third party who acquires the products, hardware or associated components that are the subject of this Warranty from the customer.

The Warranty in respect of the products specified below ("Products") is for a period of 5 years from the date of purchase of the Product by the Customer, provided that the Product is only used with Rollease Acmeda components ("Components") or components expressly specified by Rollease Acmeda, for the operation of the system made up of the Product and components.

TERMS AND CONDITIONS OF WARRANTY

Rollease Acmeda provides a Warranty for the Products and the Components purchased by the Customer for external applications intended to be acquired for the purpose of re-supply, or using or transforming them in trade or commerce in the course of production or manufacture or repairing or treating other goods or fixtures on land.

PRODUCT

The products (components and hardware) subject to this Warranty are:

OUTDOOR SHADES

Wire Guide, Zipscreen, Straight Drop, Pivot Arm

The products and the Components are covered for defect in materials, workmanship or failure to operate.

To make a claim under this Warranty, the Customer must notify Oz Shades Qld in writing of their claim and provide sufficient information to enable Oz Shades Qld to identify the issue, together with proof of purchase. A representative of Oz Shades will inspect the claim on site and return the Products and /or Components to Rollease Acmeda for assessment. Subject to the Australian Consumer Law contained in the Competition and Consumer Act 2010 ('ACL'), Rollease Acmeda will, at its discretion, repair and replace any Products and Components assessed to be defective. The cost of removal and reinstallation shall be borne by the Customer.

This Warranty does not cover:

- Abuse to the Products or Components such as alterations, accidents, misuse.
- Installation, use, maintenance or modifications outside of the Product or Components specifications.
- Fair and reasonable wear and tear.
- Damage resulting from accidents or the negligence of the Customer or any third party.
- Damage resulting from the alteration of preset operating parameters caused by acts of nature, accidents, negligence, improper installation or otherwise.
- Deterioration of finished surfaces due to exposure to ocean salt spray (except as set out below) or other corrosive atmosphere including hazardous industrial processes;
- Labour, access, third party or electrical costs borne by the Customer to complete repairs, maintenance or replacement of components that make up the Product supplied by Acmeda;
- Any component added to the Product that was not supplied by Rollease Acmeda including motorization componentry or any damage to the Product caused thereby.

This warranty covers the deterioration of finished surfaces due to exposure to ocean salt spray, on if:

- The Product is installed in an area rated C1 (very low risk of corrosion), C2 (low risk of corrosion) or C3 (medium risk of corrosion) as defined in ISO9223:2012 ("Corrosion of metals and alloys – Corrosivity of atmospheres – Classification, determination, estimation") and AS4312:2008 ("Atmospheric corrosivity zones in Australia"); and
- The components listed in the Manual – Product Specifications as "Coastal approved" are used.

The Folding Arm Awning and External Roller Blinds systems have a wind class rating specified in the Product Manual of each system. Notwithstanding the wind rating, it is the responsibility of the Customer and/or user to retract the Products in windy conditions, as wind conditions are immeasurable in relation to the Product in situ. This Warranty does not apply to Products damaged by wind, gusts or squalls in excess of the wind class rating as specified in the Product Manual. Automated wind sensors are recommended to only be utilized as a safety measure, but never to be relied upon. Unless the Products or the Components are of a kind ordinarily acquired for personal, domestic or household use or consumption, neither Rollease Acmeda nor its distributors shall be liable or responsible for incidental or consequential damages or for any other direct or indirect damage, loss, cost, expense or fee.

This warranty document is intended for Oz Shades Qld customers only, and is therefore non transferrable.