

# Trojan Professional

*Engineered Timber Flooring - By Trojan Timbers*

## CARE & MAINTENANCE GUIDE



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# TROJAN PROFESSIONAL

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Thank you for purchasing Trojan PROFESSIONAL engineered timber flooring. Your new timber floor is a fully engineered multi layered floor and is designed to move together, unlike traditional timber floors where each plank will react differently to changes in climatic conditions.

The engineered system, designed with the knowledge of how timber reacts to moisture, ensures the floor expands and contracts in an even fashion. The surface is sawn timber laminated onto a 100% plantation grown hardwood and then balanced to ensure stability. The end result is a stable fully engineered floor that will perform year in and year out.

Care for your timber floor, but most of all enjoy your floor. It will be part of your life for years to come. Let your floor serve your lifestyle with the knowledge that it can be brought back to showroom condition with a simple sand and re-coat.\*

This document provides helpful guidelines to caring for your timber floor and top tips to maintaining its showroom condition for as long as possible.

## MAINTENANCE

It is important to keep the environment of your home “timber friendly”. Ensure the environment is well ventilated, occupied and protected from extreme sunlight and extreme swings of humidity and temperature. Large climatic changes may damage your floor.

After installation, you may experience noise, such as creaking, as you walk across the room. This is a normal characteristic in all new floors and occurs as the timber is acclimatising to the conditions of the room. This will settle as the air escapes and the timber flooring acclimatises.

Oxidisation is the darkening or lightening of timber flooring over a period of time. Oxidisation is a natural occurrence and it is important to note that some species will go through this change faster than others.

### Helpful Hints:



Place curtains or blinds onto windows in the vicinity to protect your floor from direct sunlight.



Use floor rugs or hallway runners to protect the flooring from dirt or grit.

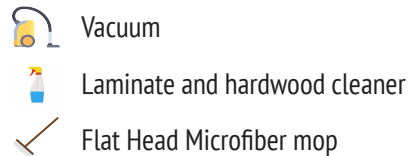
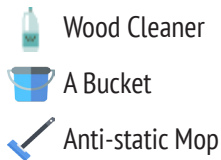


# CLEANING YOUR FLOOR

It is important to regularly clean your floor to prevent stains and reduce the presence of dirt and grit on your floor.

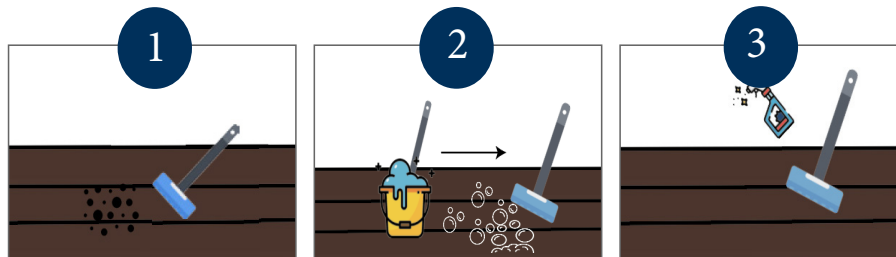
## UV LACQUERED FINISH

You will need



1. Vacuum or broom excess dust from the floor surface.
2. Mop\* the floor ensuring you use a wood cleaner specifically designed for UV lacquer finished engineered floors.
3. Once the floor dries it may appear to be dull or streaky, this may be due to dust particles remaining on the floor surface that has now dried out. In this instance you can use a laminate and hardwood floor cleaner –available from Bunnings. Spray the cleaner directly on the floor and use a flat microfiber mop to wipe through.

\*For the mop we recommend the Vileda or similar system – available from Coles or Bunnings. This system will give you the bucket, mop and mop ringer and allow for you to have minimum water exposure to the flooring.



## TOP TIPS

- Remember that Trojan PROFESSIONAL is wood, and wood can be affected by exposure to excess water. Never apply water direct to the surface of the floor, always use a mop and always ensure the mop is rung well before mopping the surface.
- Wipe up spills and leaks promptly with a dry cloth or dry paper towel. For sticky substances, moisten the cloth slightly.
- Never use corrosive cleaning chemicals, steel wool or scouring powder, polish, acrylic finishes, wax-based products, bleach or oil soap on Trojan PROFESSIONAL engineered timber flooring.
- Always use a soft broom or recommended timber floor broom.
- If you choose to vacuum your floor, ensure the brushes are in good condition. If they have worn thin, contact of the metal vacuum head on the floor can result in scratching. Additionally, hard head vacuum cleaners will cause fine scratches on the floor.
- Place exterior and interior door mats at each entrance to reduce dirt & grit build-up on the floor.
- Remove shoes with spiked or damaged heels before walking on the floor to prevent scratches and dents.
- Keep pets' claws trimmed, paws clean and free of dirt or soil.



## TOP TIPS (Continued)

- Protect the floor when moving heavy furniture or large appliances.
- Protect your floor from direct sunlight. Use curtains and UV resistant film on large glass doors and windows. Colour shade variation can occur if the floor is exposed to direct sunlight.
- Area rugs are recommended in front of kitchen sinks, at all pivot points and within high traffic areas.
- The use of a steam mop is not recommended. Steam (moisture) is forced into the joints of the timber and any small, breaks or cracks on the timber floor surface, which could result in unusual reactions in the timber such as cupping. The heat from the steam mop could also cause damaged to the coating on the floor.
- Place felt under the feet of everyday furniture, such as dining chairs, coffee table etc., a

s this will help protect the floor from damage through scratching.

- Never use a dirty mop to clean hardwood floors! Any grit caught in the mop will scratch the finish.



## 30 YEAR STRUCTURAL WARRANTY

Trojan Timbers guarantees that the multi-layer system will not de-laminate for a guaranteed period of thirty years. This is conditional on the floor being subject to normal use. The warranty is not applicable where the floor has been subject to flood or misuse. It is a condition of your floors warranty that the timber floor be regularly cleaned and rejuvenated according to the Care & Maintenance Guide.



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