

WINDOW & SOFT
FURNISHINGS

REILLYS

Maintenance & Warranty Manual

R

P 02 9668 8459
F 02 9668 8719

E customerservice@reillyandassociates.com.au
A 8/260 Captain Cook Drive Kurnell NSW 2231

ABN 22 109 350 674
REILLYANDASSOCIATES.COM.AU

TABLE OF CONTENTS

TABLE OF CONTENTS	2
GENERAL NOTES	3
PROJECT DETAILS	4
PROJECT SPECIFICATION.....	4
CURTAINS AND TRACKS.....	5
BLINDS.....	7
DATA SPECIFICATION	9
WARRANTY.....	13

GENERAL NOTES

This manual was prepared 6.11.23

ALL PRODUCTS IN THIS MANUAL WERE INSTALLED BY:

REILLY and ASSOCIATES (Aus.) Pty Ltd.
8/260 Captain Cook Drive
Kurnell, NSW, 2231
Ph.: (02) 9668 8459
Fax: (02) 9668 8719
Email: customerservice@reillyandassociates.com.au

SPARE PARTS

Spare parts for all products listed in this manual can be arranged by contacting Reilly and Associates on the details below.

REILLY and ASSOCIATES (Aus.) Pty Ltd.
8/260 Captain Cook Drive
Kurnell, NSW, 2231
Hrs. 8am – 4pm weekdays
Ph.: (02) 9668 8459
Fax: (02) 9668 8719
Email: customerservice@reillyandassociates.com.au

WARRANTY

Warranty is details on page 5. We offer 5 years warranty installation, from date of practical completion.

This warranty is issued in favour of:

Mosaic Constructions

LIABILITY

Should the notes and information given in these instructions be disregarded or if the product is misused or used for the wrong purpose, the manufacturer declines the guarantee for damages to the product. In these cases, the liability for the consequential damage to any parts or persons is void.

PROJECT DETAILS

Project Name	LUCA Apartments	Project ID	11097
Project Manager	Daniella Kypreos	Completion Date	December 2023
Project Address	7 Douglas Street, Coolangatta QLD 4225		
Principle contractor	Mosaic Constructions		

PROJECT SPECIFICATION

Spec Code	Product	Areas installed	Fabric / System Name	Product / Fabric Image	Care Code
	Curtains	Apartment Windows	Nettex – Vevey, Sheer s-wave curtain manufacture - Chalk White		4
	Tracks	Apartment Windows	Series 58 Tracks - White		
	Blinds	Apartment Windows	Acmeda Roller Blind System - Kew colour Natural		

CURTAINS AND TRACKS

Operation

To operate the system the runners are to be hooked onto the required curtains. Once the curtains have been hung, they are moved by sliding the curtain across via their flick stick, or if no flick stick has been added, they are to be operated by gently pulling the fabric edge. The tracks should not be tugged at or pulled at, if the runners in the tracking system seem to be jammed please contact Reilly and Associates to assist.

Avoid any use of force when opening and closing curtains.

The tracks should not be used to hang anything on apart from its curtains.

If the tracks are damaged due to mistreatment, misuse, abuse, alterations or other damages any entitlement to the warranty is waived.

Ensure that clothing or body parts cannot get caught on the unit.

Only use the unit for the given purpose. Wrong use can endanger the user and cause damage to the product. If the product is used for a different purpose, the right to claim under guarantee is forfeited!

Curtain Maintenance

Remove Hooks, Rings and Trims before cleaning.

All of Reilly and Associates curtains come with a sewn in label with the cleaning descriptions. Please follow the relevant fabric care codes for fabric cleaning guidelines. For More information please contact Reilly and Associates.

Recommendations:

Spot clean on an as needed basis.

Dust the fabric regularly with a feather duster or clean vacuum brush attachment, to minimise dust collection.

Steam cleaning curtains annually

Track Maintenance

The product will remain presentable for longer if they are cleaned on a regular basis. Please see above for instructions.

Dust or vacuum using a brush attachment or wipe down with a soft cloth.

Tracks can be “lubricated” only by silicon spray – do not use a petroleum-based spray or lubricant.

When using products on tracks, be sure to remove curtains first as curtains can be damaged in the process.

In the case of any problems incurred with the tracking system, please contact Reilly and Associates; please avoid carrying out repairs yourself, unless you have been shown the correct method by Reilly and Associates installer. The guarantee is no longer valid in the case of incorrect operation or use!

Care Codes

Care Label 4 - For use on polyester/cotton, polyester mixture & polyester fabrics, woven or knitted.

For use on polyester/cotton, polyester mixture and polyester fabrics, woven or knitted. Remove hooks, rings and trims before cleaning. Gently vacuum regularly with appropriate attachment. Warm hand wash. Do not bleach. Do not rub or wring. Drip dry in shade. For best results hang curtains by their hooks to damp dry immediately. Use warm iron. Dry cleanable (50). Possible shrinkage 3%.

BLINDS

Chain Operation

To operate the roller blind stand directly in front of the blind, pulling the chain straight up or down. Do not pull the chain at an angle. This assists the chain's smooth movement through the clutch. However, the chain must not be pulled across the face of the blind (see image below).

Take care that the chain does not touch the fabric.

Take care that nothing obstructs the base bar of the blind as it goes up or down (beware of door handles, window latches / handles)

Blinds should only be operated to their upper and lower limits, no further. If the chain is pulled beyond the limit this can cause damage to the chain driver.

The chain should always be attached to a wall tensioner.

The chains should not be tugged at or pulled at with excessive force (especially in upper position), if the chain seems to be jammed please contact Reilly and Associates to assist.

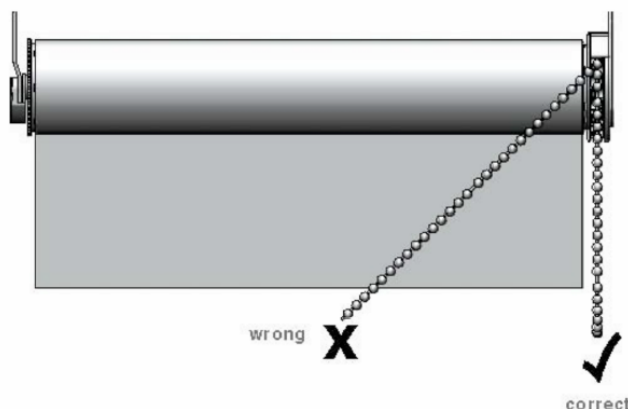
The blind should only be pulled up and down via its chain mechanism or in the case of motorised blinds, its motor. *The blind must not be handled by its fabric, if the blind is hitched up manually it can damage the blind, this will void any warranty.*

If Roller Blinds are operated whilst the window is open, the fabric can form a parachute effect.

If the blind is down and the window is open, the fabric will be sucked in and out with the breeze, and the fabric may rub on handles resulting in damage and cause the blind to roll off.

If the blinds are damaged due to mistreatment, misuse, abuse, alterations or other damage any entitlement to the warranty is waived as no breeze will pass through the fabric.

Blind components should be cleaned regularly to avoid dust and dirt jamming blinds (see maintenance.)



Ensure chains are always attached to tensioner,

Blind Maintenance

Raise the blind if the door or window that it covers is open, to avoid damage by wind

or rain. Dust the base bar regularly with a feather duster or damp cloth to remove any build-up of dirt. The powder coated parts of your blind system will remain presentable for longer if they are cleaned on a regular basis.

Do not allow dust to accumulate. Dust the fabric regularly with a feather duster or clean vacuum brush attachment, make sure to dust on the top of the roller when the blind is up, to avoid a build-up of dust that may mark the fabric and become visible when the blind is down.

Some larger dust items may be removed by pressing down with masking tape, then lifting off. Take care not to fold or crease the fabric as it may leave a permanent mark.

Cleaning

Do not dry clean. Test in an inconspicuous area with mild detergent solution before spot cleaning. When spot cleaning the fabric, do not allow that area to become fully wet, use damp cloth only. Do not soak the fabric.








Do not use any solvents. Do not rub.

It is recommended that where possible, cleaning is done by a specialized professional cleaner.

DATA SPECIFICATION

fabrics / kew

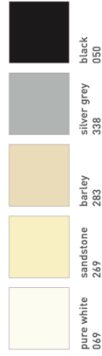
Featuring 13 designer shades with the flexibility of a wide 3000mm width, Kew will provide a functional and stylish solution every time. TWC's Kew Collection offers a matching colour front and back ensuring a uniform look inside the home. Kew has an immaculate smooth finish with a soft handle, creating a sophisticated interior for both the domestic and commercial market at an affordable price.

technical specifications	
Composition	100% Polyester
Width	3,000mm
Weight	433gsm +/-5%
Thickness	0.47mm +/-5%
Opacity/Openness	Blockout tested to AS-2663-1999
Light fastness	≥ 6 (Blue Wool Scale)
Coating	Blockout coated with acrylic foam
Flame Retardant	Blockout tested to AS1530.3
Cleaning	Surface dust can be removed with vacuum or a soft cloth
Applications	 panel  roman  roller
Certifications	 FLAME RETARDANT  GREENGUARD GOLD  OEKO-TEX® CONFIDENCE IN TEXTILES STANDARD 100  pvc free

SYSTEM INDEX

- 1 Aluminium Tube - S35
RB93-033#-00580
 - 2 Easy-Lock MKII Chain Winder & Auto Idler - S35
RB08-3501-xxx010
 - 3 LX | Easy-Lock Bracket
RE08-8345-xxx030
 - 4 LX / VX Bracket Cover Cap
RE08-4141-xxx030
- xxx= colour
= size

COLOUR RANGE



SYSTEM OPTIONS

EASY-LIFT SPRING ASSIST BOOSTER



MOUNTING RAIL



OVERVIEW: RB08 SMALL CHAIN CONTROL S35 SYSTEM

The RB08 S35 MKII Chain Control System offers a solution for smaller roller blind applications.

AESTHETIC FEATURES

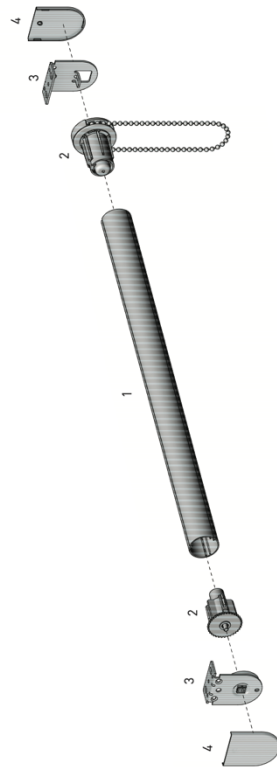
- Aesthetically well proportioned, compact design.
- Snap-on slim bracket cover.
- Minimal light gaps.

ASSEMBLY / INSTALLATION BENEFITS

- Improved chain retention.
- Universal Retro-Fit Booster, secures directly to winder.

FUNCTIONAL BENEFITS

- New S35 T-Spline Standard & Heavy Duty tubes with improved balance and performance.
- Blinds up to 6sqm or 5.5kgs

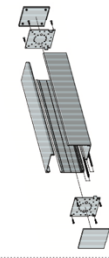


ADD ON SYSTEMS

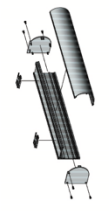
FRS80 VALANCE SYSTEM



SQUARE BOX 85



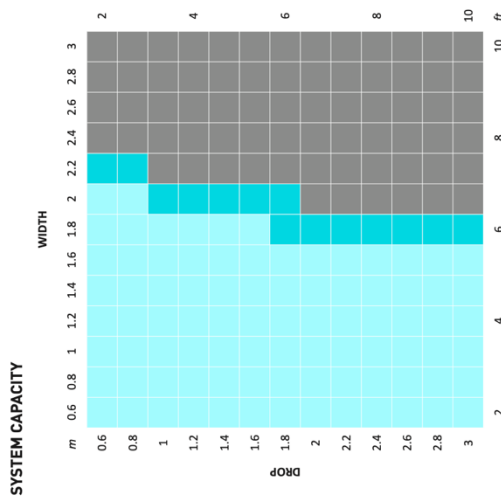
ROUND BOX 70



INTERNAL WIRE GUIDE



SPECIFICATIONS: RB08 SMALL CHAIN CONTROL S35 SYSTEM

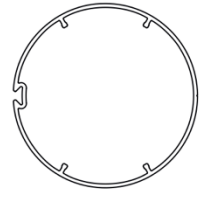
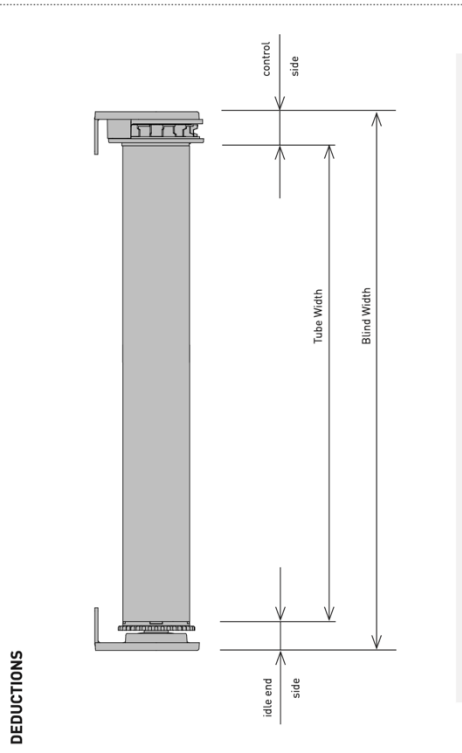
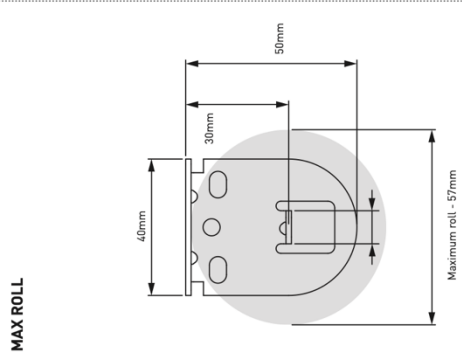


CONTROL	LEGEND	DESCRIPTION
RB08	S35 STD	S35 STD
	S35 HD	S35 HD
	OUTSIDE SPECIFICATIONS	

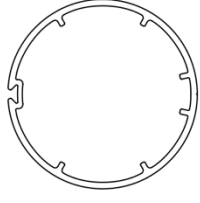
Parameters
 Fabric Density: 420gsm
 Fabric Thickness: 0.6mm
 Weight Bar: D30 Bottom Rail

Maximum Hold Weights
 S35 STD Tube: 6.2kg/ 14pounds (RB08), 10.0kg/ 22pounds (RB08 + Booster)
 S35 HD Tube: 6.0kg/ 13pounds (RB08), 9.7kg/ 21pounds (RB08 + Booster)

The Easy-Lift Spring Assist Booster can be used to reduce user effort



S35 STANDARD
 T-Spline Tube
 CODE: RB93-0335-000560
 RB93-6335-000580 (with D/S tape)
 O.D.: 33mm
 Length: 5.8metres



S35 HEAVY DUTY
 T-Spline Tube
 CODE: RB93-0335-000580
 RB93-6335-000580 (with D/S tape)
 O.D.: 34mm
 Length: 5.8metres

AUSTRALIA | EUROPE | USA
 info@rolleaseacmeda.com | rolleaseacmeda.com
 © Copyright 2018 Rollease Acmeda Group



BK04 | ROLLER BLINDS

SYSTEM - QUICK REFERENCE GUIDE

rolleaseacmeda.com



P 02 9668 8459
 F 02 9668 8719

E customerservice@reillyandassociates.com.au
 A 8/260 Captain Cook Drive Kurnell NSW 2231

ABN 22 109 350 674
 REILLYANDASSOCIATES.COM.AU

Nettex

Vevey

Code:	QT100
Type:	Sheer
Width:	320cm (Continuous)
Composition:	Polyester + Weighted Hem
Aftercare:	WCAA 4
Flame Retardant:	AS/NZS 1530.3
Fit For Upholstery:	N/A
Variations	8
Cloud, Smoke, Straw, Vanilla, Chalk, Cement, Pitch, Pebble	

Details are subject to change without notice. E & OE. For terms and the latest info, please visit our website.
Generated on 2023-03-27 at 05:53:36 UTC

WARRANTY

The obligation of Reilly and Associates, in the case of a warranty claim, is limited to the repair or replacement of products or components deemed by Reilly and Associates to be defective.

If a part or product is determined by Reilly and Associates to have a manufacturing or installation defect, Reilly and Associates will, choose whether to repair or replace that part or product.

Conditions

1. Proof of purchase by presentation of invoice is required for all warranty claims.
2. The customer is obliged to inform Reilly and associates in writing, within 7 days of any defect.
3. If repairs on the goods have been carried out or attempted by the customer or third party, without Reilly and Associates having been given the opportunity to correct the defects, any entitlement to the warranty may be waived.
4. The Item has followed regular maintenance and cleaning, as per Reilly and Associates Maintenance manual guidelines.
5. The item has been operated as per the operation instructions provided in Reilly and Associates Maintenance and operation manual.
6. The warranty is not transferable. It is limited to the original purchaser specified in the original Order.

Warranty Period

Unless otherwise specified in writing by Reilly and Associates, Reilly and Associates offers:

7. 2-year warranty on installation for all products installed by Reilly and Associates, from date of practical completion.
8. 2-year warranty on workmanship for product manufactured by Reilly and Associates (soft furnishings, curtains, pelmets, bed furnishings), from date of practical completion.
9. Products manufactured by external manufacturers (blinds, shutters, awnings) are warranted in conjunction with the relevant manufacturer's warranties on specific products. These can be provided upon request.
10. All fabrics are warranted in conjunction with relevant fabric suppliers' warranties, these can be provided upon request.

What is covered

11. This warranty relates to any defect in goods manufactured by Reilly and Associates (noted above), and the installation of such Goods.

Not covered

This warranty excludes the following:

12. Any damage caused by the owner modifying, attempting to fix, or otherwise altering the product.

13. Product that has not been regularly maintained, as instructed by Reilly and Associates Maintenance Manual.
14. Product that has be incorrectly operated, against the operating guidelines provided in the Reilly and Associates Maintenance Manual.
15. Defects due to damage caused by mistreatment, misuse, abuse, alterations or failure to follow maintenance and cleaning instructions.
16. The cost where an electrician may be required to attend when Reilly and Associates remedies a Defect.
17. Normal Wear and Tear.
18. Reilly and Associates will not warrant that the product won't become obsolete at some point in the future.
19. Product size being outside recommended dimensions.
20. Product not fitted according to instructions, or By a Reilly and Associates installer

How to claim a warranty

To claim under these warranties, the purchaser:

1. must cease using the product immediately after the defect appears; and
2. must notify Reilly and Associates within 7 calendar days after the defect appears;
3. provide Reilly and Associates a copy of the original Sales Order or tax invoice.
4. To make a claim email or telephone Reilly and Associates with the details, and a sales representative will be in contact.