

### General Guidelines and Residents' Responsibilities

- The pool & BBQ amenity at Luca is for the **exclusive use of Luca Residents and their guests**. During use, the **resident remains responsible for their guest and must be in attendance** for the duration.
- The pool & BBQ amenity is open for use between the hours of **7:00am - 10:00pm, seven days a week**.
- Bookings are required for the exclusive use of the BBQ area for a maximum duration of **4 hours**.
- **Bookings** for the **BBQ area** can be made through the **resident app**.
- Reservations for residents are **at the discretion and approval of Management**.
- The venue is under **24hr CCTV monitoring**.
- Residents or guests shall not behave in a such a manner was to **jeopardize the safety and health** of themselves and others.
- **No running, diving, jumping, pushing or bomb diving** allowed in the pool area.
- **No inflatable pool toys, boogie boards, or surfboards** are permitted at any time.
- The Body Corporate **reserves the right to close the pool or BBQ area** for an extended period due to maintenance and/or to ensure the health and safety of all Residents.
- **Gates surrounding the pool area** must be **closed behind you** and remain closed at all times.
- Children **under the age of 15** must be **accompanied by an adult**.
- Children who are **not toilet trained must wear swimming diapers**.
- **No food or beverages** are allowed within the pool itself.
- **No glass** is allowed within the pool or BBQ area.
- If **any equipment, utensils or bottles** (full or empty) **are left in the amenity they will be removed**, and the Resident will not have claim against Management or the Body Corporate for any loss or damage.
- It is the resident's responsibility to **provide all crockery, utensils, and equipment**.
- **Decorations** of any kind **must not be affixed to the walls, glass, fitting or furniture**.
- All **equipment and appliances** are to be used in a **proper manner**, in accordance with their operating instructions.
- Ensure all **equipment and appliances** are **left clean and tidy** and available for the next users.
- Residents **will be charged a cleaning fee** for any area **found to be left dirty or a state of disarray**.
- All **pets are prohibited** within the pool and BBQ amenity areas.
- Consider fellow Residents and **maintain acceptable and appropriate noise levels** at all times.
- **Remove all items** from the amenity area on departure, **ensuring the area is left clean** and tidy. **All rubbish is to be removed**.
- **Smoking (including electronic cigarettes) is not permitted at any time on the premises**.
- A **personal towel must be used at all times** on the sunbeds. **Avoid using lotions/products** with any staining effects.
- **Sunbeds are a first come first serve basis** and may not be held by placing personal items such as towels etc.
- **No belongings or towels are to be hung on the fence** around the pool area or on common property other than the sunbeds when in use.
- **Inform Mosaic Caretaking immediately of any accidents or if any equipment is found to be faulty** within pool & BBQ areas.

#### In Case of Emergency

**Please dial 000 for Police, Fire Brigade or Ambulance.**

If you are required to evacuate the premises, please follow the evacuation plan.

To report repairs, or damage please call Mosaic Caretaking on 0455 346 452.