

Tile Suction Tool Instructions

- 1) Locate the relevant tile that you wish to lift to access your balcony drain. The relevant tile should be easily identifiable with a small indentation in the corner of the tile, inset approximately 50mm from both edges of the tile. Alternatively refer to the plans located on [The Patterson Maintenance Guide](#) and the Mosaic Bespoke Living [app](#).
- 2) Thoroughly clean the tile creating a clean surface for better suction
- 3) Place the suction tool in the centre of the tile
- 4) Use one hand to hold the tool firmly in place, using the other to lift or push the lever forward so that it is now flush in line with the tile – Pictures shown below:



- 5) Lightly pull on the handle to ensure that suction has been established
- 6) Now that suction has been established, **carefully lift the tile and place it on a flat surface to access your balcony drain underneath.**

This tool has been gifted to owners to aid with the balcony drain maintenance process. Any future replacement of this tool or an equivalent is to be arranged by the property owner at their own expense. Use of this tool is at the risk of the property owner and Mosaic will not be responsible for any incidental damage caused from its use.