



Dear Customer,

We are pleased to confirm that Humenergy has been nominated as the new Authorised Energy Retailer for The Patterson by Mosaic commencing **April 2023** for Electricity, Hot Water and Gas Cooktop and look forward to welcoming you over the coming days and weeks.

What happens next?

- **Signup:** please signup to ensure we have your contact details and preferences going forward and to ensure your supply of utilities in this embedded network
 - The easiest way to signup is online via our website or the QR code below <https://humenergy.utilmate.com/movein>
 - You may also request a supply agreement by email/post info@humenergy.com.au
 - If you are an existing resident, please list settlement date as your commencement
- **Life Support:** please notify us if you have any Life Support requirements so that we may register this correctly, you may do this through the online signup system
- **Concessions:** please also notify us if you have an eligible concession card or experiencing financial hardship

How to speak with us?

Please direct all enquiries to our friendly customer service team

- Email: info@humenergy.com.au
- Phone: 1300 322 622



Kind regards,

All the Team at Humenergy



WELCOME

to Humenergy Group

Experts in Utility Billing in Strata Communities.

Humenergy is your Embedded Network authorised retailer issuing ELECTRICITY HOT WATER and GAS invoicing monthly

Stay connected

We request you kindly complete a supply agreement in order to keep your utilities connected. Please use the QR code below for convenient signup



The Patterson by Mosaic

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April 2023

SIGNUP TODAY

Sign Up



CONTACT US

Talk to a Humenergy Representative by calling
1300 322 622

OR email info@humenergy.com.au

We're open from 8:30AM to 4:30PM
Monday to Friday
www.humenergy.com.au