

## ENGINEERED STONE WARRANTY INFO

Congratulations on your new stone bench top purchase.

There are a few things to know now that you have your new Benchtops installed.

- 1) Complete warranty registration online. You will need to know the stone batch number (this can be found on the underside of the slab, on your QC sign off sheet or alternatively call our office on 55031288). Your Benchtops need to be registered to be able to make a warranty claim in the future.

Caesarstone	- <a href="http://www.caesarstone.com.au/contact/warranty-registration">http://www.caesarstone.com.au/contact/warranty-registration</a>
Silestone	- <a href="http://www.silestoneoceania.com/customer-service/quartz-warranty">http://www.silestoneoceania.com/customer-service/quartz-warranty</a>
Quantum Quartz	- <a href="http://www.wk.com.au/warranty/default.aspx">http://www.wk.com.au/warranty/default.aspx</a>
Essa Stone	- <a href="http://www.essastone.com.au/warranty.php">http://www.essastone.com.au/warranty.php</a>

- 2) In general, there is a 10 year Limited Warranty with most engineered stone bench-top products. Certain criteria must be met as to not void your warranty. If you have any questions, please feel free to contact us at any time to discuss on (07) 55 031 288
- 3) In the case of a Warranty claim needing to be made please in the 1<sup>st</sup> instance call our office on (07) 55 031 288. Please quote your invoice number or the address where the Benchtops were installed and the rough installation date. Our friendly staff will book in a time to come and inspect your Benchtops.  
If not repairable and deemed to be a warranty item MJG Stone will then arrange an inspection by a technical rep from the relevant stone manufacturer.

We hope that you get many years of enjoyment out of your new Stone Benchtops. If you are unhappy with anything relating to your new tops that you feel is not being resolved, please feel free to email [mathew@mjgstone.com.au](mailto:mathew@mjgstone.com.au)