



Dear Customer,

We are pleased to confirm that Humenergy has been nominated as the new Authorised Energy Retailer for The Kensington by Mosaic commencing May **2023** for Electricity, Hot Water and Gas Cooktop and look forward to welcoming you over the coming days and weeks.

What happens next?

- **Signup:** please signup to ensure we have your contact details and preferences going forward and to ensure your supply of utilities in this embedded network
 - The easiest way to signup is online via our website or the QR code below <https://humenergy.utilmate.com/movein>
 - You may also request a supply agreement by email/post info@humenergy.com.au
 - If you are an existing resident, please list settlement date as your commencement
- **Life Support:** please notify us if you have any Life Support requirements so that we may register this correctly, you may do this through the online signup system
- **Concessions:** please also notify us if you have an eligible concession card or experiencing financial hardship

How to speak with us?

Please direct all enquiries to our friendly customer service team

- Email: info@humenergy.com.au
- Phone: 1300 322 622



Kind regards,

All the Team at Humenergy