

The Sinclair

130-148 Wellington Road, East Brisbane, QLD, 4169

Operation and Maintenance Manual Format

Table of Contents

Section 1 Company Information

- Company: Vivid Joinery Solutions PTY LTD
- Contact: Richie Moore
- Address: 7 Jade Drive, MOLENDINAR QLD 4214
- Phone Numbers: 07 5527 9938
- Email Address: admin@vividjoinery.com.au

Section 2 Description of the Works

- Supply and install of joinery to apartment, common areas including the roof top
- Materials used:
 - Polytec Maison Oak Ravine
 - Polytec Blossom White Matt
 - Polytec Cinder Matt
 - Polytec Crisp White Legato
 - Polytec White Carcase Matt
 - Polytec Notaio Walnut Ravine
 - Polytec Notaio Walnut Ravine Compact Laminate
 - Elton Group Evenex Persian Walnut
 - Hettich Hinges, Drawers, Cutlery Trays
 - Furnware Momo Livorno 320mm SS Handle
 - Kethy Byron Graphite Handle
 - Dulux Kenetic Nickel Pearl Powder Coat
 - Sculptform Timber Battens
 - Fireshield TimberClear
 - Unique Fabrics

Section 3 Warranties, Care & Maintenance Procedures Attachments

1. Polytec
2. Elton Group
3. Hettich
4. Furnware
5. Kethy
6. Dulux Powder Coat
7. Sculptform
8. Fireshield Timberclear
9. Unique Fabrics

MELAMINE doors & panels care

Melamine doors & panels are manufactured from the highest quality materials and designed to provide years of trouble free service.

Whilst your doors are made from a Moisture Resistant Medium Density Fibreboard (MR MDF) and as with any wood based panel cannot be made totally waterproof, care should be taken to wipe up spills immediately, ensuring the doors are not exposed to high or continuous levels of moisture, steam and humidity.

General Cleaning

Step 1. Wipe down using a damp soft cloth containing warm soapy water, followed by drying using a soft or microfibre cloth so as not to leave any residue on the door or panel. If this is sufficient there is no need for any further action.

Step 2. For more stubborn stains, use a good quality streak free glass cleaner as per the manufacturers recommendation. You may also use Methylated Spirit on a soft cloth, using a circular cleaning motion being careful not to rub too hard.

Step 3. Repeat step 1 - Wipe down using a damp soft cloth containing warm soapy water, followed by drying using a soft or microfibre cloth so as not to leave any residue on the door or panel.

Always ensure that you refer to the recommendations provided by the cleaning product manufacturer before use.

To ensure that your **polytec** warranty will not be void, DO NOT use any of the following on **polytec Melamine** doors & panels: Commercial Cleaning Products, Abrasive Cleaners, Scouring Pads or Abrasive Papers, Acids and Alkalis, Solvents, Thinners, Turpentine (Turps), Ammonia, Bleach, Acetone, Easy-Off BAM!, M.E.K. or any other cleaning agents containing organic solvents or the above mentioned products.

Avoid contact with sharp implements. Use range hoods whenever cooking, to avoid steam and cooking oil vapours from adversely effecting surfaces.

Please note: **polytec** provide a limited seven (7) year warranty on all door products which ensures against design, workmanship and manufacturing defects. If you detect any problems with your doors, **polytec** must be notified within seven (7) years from the date your doors were manufactured. Failure to follow the above care instructions may result in damage to your doors and void your entitlement to the warranty. **polytec's** warranty does not cover wear and tear. For more information refer to the **polytec** Products Limited Terms & Conditions document.

Date of last update: October 2020

COMPACT laminate care

The surface of **polytec's Compact** laminate is made from a stain-resistant melamine based resin. The toughness and high impermeability of this surface means that **polytec's Compact** laminate should require no more than wiping with a soft cloth, dampened with plain water or a household detergent mix to remove all common household spills.

General Cleaning

Using a mild household spray wipe down the **Compact** laminate with a soft cloth. Dry using a soft cloth so as not to leave any cleaning solutions on the surface.

You may also use Methylated Spirit on a soft cloth using a circular cleaning motion. Thoroughly clean over the wider area with water and detergent on a damp cloth afterwards to remove any residual Methylated Spirit.

Always ensure that you refer to the recommendations provided by the cleaning product manufacturer before use.

To ensure that your **polytec** warranty will not be void, DO NOT use any of the following on **polytec Compact** laminate: Commercial Cleaning Products, Abrasive Cleaners, Scouring Pads or Abrasive Papers, Solvents, Thinners, Turpentine (Turps), Ammonia, Bleach, Acetone, Easy-Off BAM!, M.E.K. or any other cleaning agents containing organic solvents or the above mentioned products.

Please note: **polytec** provide a limited ten (10) year warranty on all **Compact** laminate products and a limited ten (10) year warranty on **Compact** laminate table tops which ensures against design, workmanship and manufacturing defects. If you detect any problems with your **Compact** laminate, **polytec** must be notified within ten (10) years from the date your **Compact** product was manufactured. Failure to follow the above care instructions may result in damage to your **Compact** product and void your entitlement to the warranty. **polytec's** warranty does not cover wear and tear. For more information refer to the **polytec** Products Limited Terms & Conditions document.

Date of last update: April 2021

polytec Products Limited Warranty Terms & Conditions

Definitions

polytec – Borg Manufacturing PTY LTD trading as Polytec
ACN 003 246 357

Commercial – Any application installed in a non-residential premises e.g. high traffic area such as, but not limited to, an office, restaurant, bar, educational, hotels, private business or retail outlet.

Residential - Any application installed in a residential site, e.g. households and other residential dwellings.

Product(s) - the Products listed in Table 1.

Warranty – The Products supplied to you will, under normal use be free from defects arising from manufacture of the product. The Warranty Period for the products supplied by **polytec** is set out in the table below.

Warranty Period - the term for which the Products are covered by the Warranty. The Warranty Period begins on the date of purchase and ends once the Warranty Term for the specific Product in Table 1 expires.

| Table 1 - Products | Warranty Term |
|--|---|
| EVOLUTION and MELAMINE doors, panels, and board. | Seven (7) years |
| THERMOLAMINATED doors and panels | Seven (7) years |
| ULTRAGLAZE doors and panels | Seven (7) years |
| Roller Shutters | Seven (7) years |
| ALUMINIUM framed doors | Seven (7) years |
| BENCHTOPS | Seven (7) years on benchtops made by polytec |
| LAMINATE | Seven (7) years |
| High Impact laminated board | Seven (7) years |
| XENOLITH & COMPACT laminate including Table Tops | Ten (10) years |
| Steccawood | Seven (7) years |
| Evaboard | Seven (7) years |
| Partiton Systems (COMPACT laminate) | Ten (10) years |
| Partiton Systems (hardware) | One (1) year |

1. This Warranty only applies to polytec products expressly stated in Table 1 that:

- Are sold by **polytec** or any of its approved suppliers; and
 - Are purchased on or after April 1, 2021; and
 - Product has been paid for in full; and
 - Has remained installed at the location it was first installed;
2. In the event that a claim is made and it is established to **polytec's** satisfaction that there is a manufacturing defect in the Product in breach of the Warranty, then **polytec** will, at its sole discretion, either provide replacement Product in a manner **polytec** considers reasonable, or, as elected by **polytec**, repair the Product at **polytec's** premises or on site.

3. **What the Warranty does not cover** – This Warranty does not extend to wear and tear, delamination or any damage, defects or failures within the Product which directly or indirectly arise from or are due to, but not limited to:

- Water damage** – Including damage from steam, excessive moisture; or
- Heat damage** – From placing hot pans, pots or similar hot objects directly on the surface of the Product, including damage consisting of cracks in and scorching of the Product; or
- Heavy weight or impact damage** – Placing heavy objects on the Product; applying substantial weight to the Product, including by standing, sitting or lying on the Product; or applying excessive impact to or mishandling the Product, including the impact caused by objects scraped along, thrown or dropped on the product's surface; or
- Acidic food products and chemical damage** – Exposing the Product to acidic food products such as salt, vinegar, tea and citric fruit juice; or Chemical damage - Exposing the Product to acidic or corrosive materials, cosmetics and chemicals such as dyes, solvents, bleach, inks, acetone, denture cleaner and photo developing fluid; or
- Using inappropriate household cleaning products** – DO NOT USE abrasive cream or powder cleansers, furniture polish/wax/powder; oven cleaner, drain cleaners, sugar soap and strongly alkaline or acidic cleaners; or
- Failure to clean as recommended** – You must follow cleaning instructions set out in our Care & Maintenance guides found at www.polytec.com.au; or
- Structural or support changes** – Changes affecting the building or application where the product has been installed, causing twisting, warping, bowing, cupping or shrinkage of the Product, including movements caused by hydrostatic pressure resulting in the expansion or contraction of the cabinetry or other structure on which the Product is installed; or
- Incorrect installation** – All **polytec** Products must be installed meeting the Australian/New Zealand Domestic kitchen standards (AS/NZS 4386:2 1996); failure to install correctly, including; not following the recommended fabrication and installation instructions and use of the product with inappropriate cabinetry or other structures; and extending to delamination, swelling and surface bubbling where you or your supplier have applied your own adhesive; or
- Unauthorised modifications** – Any modifications or work to the product by any person other than **polytec** approved suppliers; or
- Inappropriate use** – Including use of the Product outdoors or in any way which exposes the Product to UV (exposure to direct sunlight) or consistent environmental forces that could affect the Product; or
- Inadequate maintenance** – Including failure to follow procedures set out in the manufacturers; or recommendations and Care & Maintenance guides; or

In addition, this Warranty does not cover;

- (l) **Other specified causes** – Any other causes specified in the Product information as being excluded from this Warranty.
 - (m) **Colour and gloss variations** – Any variations with the colour or gloss within the Product including any replacement product, or any aging or fading of colour, shine or gloss level over time; or
 - (n) **Imperfections** – Any visual imperfections or blemishes in the surface and edges of the Product in excess of accepted industry standards, including pimples, dimples, dents, creases, cracks, cuts, marks, chips, scratches and surface irregularities which are not brought to your supplier’s attention at the time you inspected the Product or at any other time before the product is cut or modified in any way; or
 - (o) **Bowing** – The inherent properties of the fibre core of Compact Laminate and low pressure melamine board can incur slight bowing, this naturally occurs in fibre based panel products and is not covered by warranty if within the acceptable tolerance outlined in the **polytec** technical data sheets.
 - (p) **Modification** – Any modifications to Thermolaminated Products such as cutting that results in the structural integrity being compromised.
- To the maximum extent permissible by law, **polytec** will not be liable for consequential loss or damage whatsoever and however arising out of or in connection with the supply, performance or removal of the Product, including but not limited to, any indirect or consequential loss (including, without limitation, loss of profit, loss of revenue, loss of contract, loss of goodwill or increased cost of workings) even if due to the negligence of **polytec** or any of its approved suppliers, employees or agents.
- 4. **Validity** – This Warranty becomes valid only when **polytec** has been paid in full for all products used. This Warranty is valid from the date of payment in full, Warranty Period does not recommence if a Warranty claim is made. In this case the original warranty commencement date remains and the Warranty Period is determined from this date.
 - 5. **Statutory Warranties** – This Warranty certificate and other statements contained in this document or other documents given to you do not exclude, restrict or modify the application of any term implied into this Warranty by statute, provided that (to the extent any statutory provision permits **polytec** to limit its liability for

a breach of an implied condition or Warranty) **polytec**’s liability for such breach is limited to the payment of the cost of replacing the Product or acquiring an equivalent Product or repairing the Product.

- 6. **Limitations** – Our Products come with guarantees that cannot be excluded under the Australian Consumer Law. If available to you as a consumer (as defined under Australian Consumer Law) you are entitled to a replacement or refund for major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Product repaired or replaced if the Products fail to be of acceptable quality and the failure does not amount to a major failure. The obligations of **polytec** under this Warranty are limited to those set out in this Warranty. To the extent you are defined as a consumer under the Australian Consumer Law, this Warranty is in addition to your rights under that law, that cannot otherwise be excluded or limited.
- 7. **Cost claim** - **polytec** will be liable for the cost of the replacement **polytec** Product at the subject of this Warranty for the Warranty Period. All other costs will be the claiming party’s responsibility.
- 8. **Inquiries** – Any inquiries into this Warranty should be sent to:
 - polytec** Warranties
 - Borg Manufacturing
 - 2 Wella Way
 - SOMERSBY NSW 2250;
 - or emailed to: warranty@borgs.com.au;
 - or by phone: (02) 4393 8959.
- 9. **Claims** – To claim your warranty please send the following to one of the contacts above:
 - Your name, address and phone number.
 - The installers business name, proof of purchase including sales order numbers and dates of purchase.
 - The address where **polytec** products have been installed.
 - Colour and style of Products installed.
 - Description of how the Product is defective. Please also accompany this form with photographs of any defects found in Product.

After **polytec** receives your claim, we will contact you within 28 days to discuss the claim.

Registration of purchase

Once your **polytec** Product is installed please complete the following form and mail to the below address for registration of Warranty Period -

| | |
|--------------------------------------|--------------------------------|
| NAME: | DATE OF INSTALLATION/PURCHASE: |
| ADDRESS WHERE PRODUCT WAS INSTALLED: | |
| PHONE NUMBER: | MOBILE: |
| EMAIL ADDRESS: | |
| COLOUR OF PRODUCT: | PRODUCT TYPE: |
| ORIGINAL SALES ORDER NUMBER (SON): | NAME OF CABINETMAKER |

To register your Warranty, return this original Warranty form to:

polytec Warranties
 Borg Manufacturing
 2 Wella Way
 SOMERSBY NSW 2250
 or email: warranty@borgs.com.au

Remember to retain proof of purchase or manufacturing sticker off the back of your **polytec** product.

www.polytec.com.au

p 1300 300 547

ELTONGROUP

EvenexTM



Evenex™ — unrivalled wood, concrete, metal and stone look and feel in an environmentally friendly Australian made panel.

Unlike regular laminates, vinyls and CPLs, the Evenex face contains no formaldehyde, PVC or melamine, making it the perfect choice for use in spaces where air quality, is a priority such as: caravans, Greenstar, education, health, child and aged care projects, in fact any area sensitive to the polluting impact of interior products will appreciate its FSC® certification, E0 formaldehyde and resistance to mould and micro-organisms.

Made with pure wood fibre, printed with a synchronised texture, Evenex has a polished finish like timber veneer making it ideal for interior vertical surfaces in residential and commercial applications; kitchens, bathrooms, laundries, wardrobes, furniture, doors and wall panelling all benefit from its realistic appearance, tactility and value for money.

Panels are available in a variety of sizes and thicknesses and offered with a range of matching ABS edging.

ADVANTAGES

Looks and feels like the real thing.

Synchronised pattern and texture bestows a 3D realism.

A wood derivative it is the perfect alternative to real wood.

Economical

No formaldehyde, PVC or melamine, it is an eco-laminate.

Resistant to damp, mould and microorganisms.

Sustainably sourced, FSC certified and recyclable.

Matching ABS edging.

TECHNICAL

Description

Wood panel MR MDF, E0 classified, coated with decorative CLPL® on both sides.

Face

Decorative CLPL® composed of >2 layers of pure cellulose fibre with a polyurethane finish to protect against humidity, water, scratch, stain, abrasion and UV.

Thicknesses

18/25/32mm

Width

1220mm

Lengths

2400/3050mm

Note—Other sizes/thickness on application

CLPL

CLPL® is a new technology for achieving a realistic timber, concrete, metal or stone look. The principal advantages of CLPL® (continuous low pressure laminate) over traditional CPL (continuous pressed laminate) are:

- Printing inks do not contain heavy metals.
- Impregnation process is not a bath (as in CPL production) but via direct contact thereby retaining the clarity of the image.
- Synchronised grain impression produces a 3D effect that replicates real wood, etc.
- No added formaldehyde.
- No colour difference between flat and curved or profiled details, eg, the same laminate can be used for door mouldings and door panel.
- Under lateral impact, it deforms in an elastic way without cracking.

Material Handling

Evenex panels should be treated with special care, avoid leaning panels against walls or other surfaces, this will cause bowing of the product. When stacking be sure to place on a flat surface, face to face, this will keep the product in its optimal condition, also be sure not to drag panels across each other as this will cause scratches and damage the surface. To achieve the clear and lifelike surface, Evenex panels do not have a melamine surface but rather a lacquered surface and therefore have lower resistance to surface wear and scratching than melamine impregnated laminates. Evenex is recommended for interior, vertical applications.

ENVIRONMENT

Our unique, patented Evenex manufacturing technology CLPL® offers high technical performance and low polluting impact.

Evenex CLPL® is completely without formaldehyde and provides an excellent barrier against formaldehyde emission from particleboard, MDF etc, in addition it contains no heavy metals, PVC or melamine and in combustion it does not produce toxic or corrosive gases.

Unlike traditional melamine laminated panels Evenex, being made of wood fibre, can be easily recycled along with the board it is pressed to.

Evenex is available with FSC® certification on request. FSC® is an internationally recognised body that certifies timber products produced in a sustainable manner, with a stringent traceability system that verifies the path taken by certified raw material throughout all stages of processing, manufacturing and distribution.

CLEANING

Wipe clean with a damp, non-abrasive cloth and warm soapy water

TERMS & CONDITIONS

Please visit eltongroup.com

LABORATORY TEST

Refer to table

Surface Resistance to Cold Liquids

(UNI EN 12720)

DATE 16/10/2012

TEST SAMPLE Evenex Clear Oak

SAMPLE SIZE 210mm x 300mm

EVALUATION LEGEND

5—no defects

4—slight halo or barely noticeable

3—slight stain visible from several directions

2—pronounced mark

1—surface degradation

| <u>PRODUCTS</u> | <u>TIME (HR)</u> | <u>RESULTS</u> |
|-----------------|------------------|----------------|
| Coffee | 1 | 5 |
| Coffee | 24 | 5 |
| Tea | 24 | 5 |
| Mustard | 1 | 5 |
| Ketchup | 2 | 5 |
| Oil | 24 | 5 |

Terms & Conditions of Sale

1. Definitions & Interpretation

In this document, unless the context otherwise requires: 'Company' means ELTON GROUP PTY LTD ABN 59 039 878 878; 'Consignment Goods' means any items from the Company range placed with the Purchaser by the Company on consignment; 'Deposit' means a deposit specified in a Sales Order Confirmation or a Tax Invoice; 'Event of Default' occurs when the Purchaser becomes insolvent, commits any act of bankruptcy, makes an assignment for the benefit of creditors, is wound up, has an administrator, liquidator or provisional liquidator appointed, makes any arrangement or compromise with its creditors, is placed under official management or has a receiver appointed to the whole or any part of its assets or property; 'Goods' means any items from the Company product range the subject of a Sales Order Confirmation or Tax Invoice; 'Price' means the total order value specified in a Pro Forma Invoice, a Tax Invoice (where only one Tax Invoice is issued for an order) or Tax Invoices (where two or more invoices are issued in regard to an order); 'Purchaser' means that person, firm, company or body specified on an invoice and where it has done so as trustee then in its own right and in its capacity as trustee; 'Sales Order Confirmation' means a confirmation of an order received from a Purchaser which constitutes a pro forma invoice issued by the Company to the Purchaser relating to the proposed purchase by the Purchaser of the Goods from the Company that is not a Tax Invoice; 'Sold Goods' means any items from the Company product range purchased by the Purchaser from the Company; 'Tax Invoice' means a commercial invoice rendered by the Company to the Purchaser; and headings are for convenience only and shall not affect the interpretation of this document.

2. Sales Order Confirmations & Tax Invoices

- Upon receipt of an order for Goods from the Purchaser (which the Company in its discretion is entitled to refuse to fulfil):
- 2.1 The Company may elect to issue a Sales Order Confirmation which will constitute confirmation of that order on the terms and conditions set out in that invoice and in these terms and conditions of sale and which will negate the terms and conditions forming part of any purchase order submitted to the Company by the Purchaser.
 - 2.2 Upon receipt by the Company of written acceptance of the Sales Order Confirmation ('Acceptance') and/or upon receipt of the deposit specified in the Sales Order Confirmation a binding agreement for sale of the Goods will arise subject to the terms and conditions set out in that invoice and in these terms and conditions of sale. Payment of the Deposit will be deemed to be acceptance of the terms of the Sales Order Confirmation and these terms and conditions of sale.
 - 2.3 The prices specified in the Sales Order Confirmation remain fixed for 7 days from the date of issue of the Sales Order Confirmation.
 - 2.4 The Purchaser acknowledges and agrees that the Price specified in a Sales Order Confirmation may vary from a Price specified in a Tax Invoice or Tax Invoices arising from the same order as a result of adjustments to reflect any volumetric or quantity difference between volumes specified in the Sales Order Confirmation and those received from the Company's supplier in satisfaction of the order placed with that supplier for the Goods together with any changes in freight or insurance rates and any standard surcharge due. Subsequent to issue of a Sales Order Confirmation a Tax Invoice (or at the discretion of the Company) Tax Invoices for the Goods will be issued by the Company to the Purchaser and delivery will be subject to payment of the balance due under that Tax Invoice or those Tax Invoices in full prior to delivery.
 - 2.6 The parties acknowledge that a Sales Order Confirmation is a pro forma invoice and does not constitute a Tax Invoice for GST or income tax purposes.
 - 2.7 Should the Purchaser subsequent to issue of a Sales Order Confirmation and payment of the Deposit specified in that Sales Order Confirmation but prior to the issue of a Tax Invoice default under the agreement arising under this clause the Purchaser will forfeit any deposit.
 - 2.8 Should the Company elect not to issue a Sales Order Confirmation then upon receipt of an order for the Goods from the Purchaser the Company may issue a Tax Invoice for the Price or Tax Invoices for the Deposit and the balance totalling the Price.
 - 2.9 Where a Sales Order Confirmation has not been issued then issue of a Tax Invoice or Tax Invoices and receipt of that Deposit or receipt of a bank guarantee securing the total due on a Tax Invoice in a form acceptable to the Company ('Bank Guarantee') will constitute confirmation of that order and acceptance of the terms and conditions set out therein and in these terms and conditions and which will negate the terms and conditions forming part of any purchase order submitted to the Company by the Purchaser.

3. Delivery, Freight & Risk

- 3.1 Sold Goods shall be at the risk of the Purchaser from the date of issue of a Tax Invoice for the Goods by the Company. Consignment Goods will remain at the risk of the Company until sold by the Purchaser.
- 3.2 The Company shall deliver the Goods to the Purchaser at the address supplied by the Purchaser subject to receipt of payment as required by the Company of any amount outstanding under a Tax Invoice for the Goods. Freight costs will be borne by the Purchaser.
- 3.3 The Company shall not be obliged to deliver any Goods should the Purchaser be in default of payment in respect of any Goods previously delivered.
- 3.4 The Company's weights and measurements shall be conclusive evidence of the quantities of Goods delivered to the Purchaser. No complaint or claim on the part of the Purchaser with regard to quantity of Goods delivered shall be admissible unless made to the Company or its representative and noted on the delivery receipt at the time of delivery and confirmed in writing received by the Supplier within ten (10) days after delivery.
- 3.5 Where the Goods are to be manufactured in Australia against an order, delivery will normally be within 6 weeks of issue of a Pro Forma Invoice and payment of the Deposit. Where Goods are imported to order delivery will normally be within 12 weeks of issue of a Pro Forma Invoice and payment of the Deposit.
- 3.6 The Company may delay or cancel delivery or reduce the amount delivered if the Company is delayed in delivering or cannot deliver the Goods through circumstances beyond its reasonable control.
- 3.7 The acceptance of a Sales Order Confirmation and/or upon issue of a Tax Invoice or Tax Invoices the Purchaser agrees to be bound by these terms and conditions of sale. The Purchaser also acknowledges and accepts the product installation, fabrication and handling stipulations for the Goods detailed on the Company website at www.eltongroup.com.

4. Reservation of Title & Personal Property Securities Act

- 4.1 Until payment has been made in full ownership of Sold Goods shall remain with the Company.
- 4.2 Until payment for Sold Goods has been made in full the relationship between the parties shall be fiduciary and the Purchaser shall hold Sold Goods as bailee for the Company.
- 4.3 The Purchaser shall not dispose or otherwise deal with the Sold Goods until payment has been made other than by sale in the ordinary course of its business in which case the Purchaser shall hold all proceeds of such sale on trust for the Company and, if required, in an account opened in the Company's name. In such case the Purchaser shall, if required, assign to the Company any rights to monies outstanding in respect of such sales.
- 4.4 The Purchaser grants to the Company a purchase money security interest, as defined in the Personal Property Securities Act 2009 ('PPSA'), in the Goods delivered from time to time by the Company to the Purchaser (whether Consignment Goods or Sold Goods) and any proceeds of sale of the Goods so delivered ('PMSI') to secure the Company's Price for those Goods.
- 4.5 The cost of registering a financing statement will be paid by the Purchaser.
- 4.6 The Purchaser agrees not to do or to permit anything to be done that may result in the PMSI granted to the Company ranking in priority behind any other security interest.
- 4.7 The Purchaser will take such further steps which may reasonably be required by the Company to take further or better security under the PPSA in respect of the Goods and the proceeds of sale of those Goods or to maintain the effectiveness or priority of any security interest under the PPSA.
- 4.8 The Purchaser hereby waives the right to receive notice of a verification statement from the Company notifying the Purchaser of the registration of a security interest under the PPSA.
- 4.9 In these Terms and Conditions the following words have the respective meanings given to them in the PPSA: purchase money security interest, secured party, register, registration, financing statement, security interest and verification statement.

5. Manner of Payment

- 5.1 Payment for all Sold Goods and Consignment Goods must be made in accordance with the terms of each Sales Order Confirmation, Tax Invoice, or Tax Invoices and except where otherwise agreed in writing the Company is not obliged to process an order or initiate shipment until either the invoice is or invoices are paid in full, the Company has received payment of the Deposit or where the Company has received a Bank Guarantee securing the total due Payment will be deemed not to have been made until the funds therefor have been cleared by the Company's bankers.
- 5.2 The Purchaser shall pay interest upon any amounts due but unpaid at the rate of three per centum (3%) per annum over current National Australia Bank overdraft interest rates, such interest to be calculated on a monthly basis from the date of default.

6. Cancellation, Return and Default

- 6.1 Where the Goods comprise of items manufactured and/or imported specifically to the order of the Customer ('made to order Goods') the Company shall not be obliged to (but may at its discretion and on the conditions nominated by it before it will do so) accept the cancellation of such an order or accept the return of the Goods (other than as may be agreed pursuant to Clause 9).
- 6.2 Where the Purchaser fails to pay the balance specified in a Sales Order Confirmation, a Tax Invoice or Tax Invoices, within the time specified, where the Purchaser wishes to cancel any order for Goods prior to their dispatch or where there is an Event of Default after issue of a Sales Order Confirmation or prior to payment of a Tax Invoice or Tax Invoices in full, the Purchaser shall be in default under the agreement that has arisen pursuant to these terms and conditions and as a result the Company may at any time

after the default has arisen terminate the agreement and the Purchaser shall pay to the Company interest pursuant to clause 5.2 together with a cancellation fee of fifty per centum (50%) of the Price by means of any of the following:

- 6.2.1. forfeiture of any Deposit;
 - 6.2.2. claim against a bank guarantee provided by the Purchaser's bank; or
 - 6.2.3. upon demand for the cancellation fee or any part not otherwise paid.
- 6.3 The Purchaser acknowledges that in the event of cancellation of an order the cancellation fee constitutes a genuine pre-estimate of the Company's loss. The Company has agreed to enter this agreement only on the basis that the Purchaser has in turn agreed to so compensate the Company in the event of cancellation.

7. Force Majeure

The Company shall not be liable for any losses occasioned by any cause that is not within its control and where within its control that is not able to be avoided by the exercise of reasonable diligence.

8. Warranties, Exclusions & Limitations

- 8.1 Subject to this clause Goods are warranted to be free from defects in workmanship and materials for a period of seven years from the date of issue of a Tax Invoice by the Company for the Goods.
- 8.2 Provisions of the Competition and Consumer Act 2010 (as amended) and other statutes from time to time in force which apply to this agreement may imply warranties or conditions or impose obligations upon the Company which cannot be excluded, restricted or modified except to a limited extent. This agreement must be read and construed subject to any such statutory provisions. If any such statutory provisions apply, then to the extent to which the Company is entitled to do so its liability under those statutory provisions shall be limited to the option of the Company to:
 - 8.2.1. the replacement of Goods or the supply of an equivalent;
 - 8.2.2. the payment of the cost of replacing Goods or of acquiring an equivalent;
 - 8.2.3. the payment of the cost of having Goods repaired; or
 - 8.2.4. the repair of Goods.
- 8.3 Subject to sub-clause 8.1, all conditions and warranties, express or implied, whether arising by statute or otherwise, as to the condition, suitability, capacity, quality, design, fitness for any purpose, safety or title to Goods are hereby negated and excluded to the full extent permitted by law.
- 8.4 Subject to sub-clause 8.1, the Company hereby excludes all liability for any loss, damage, death or injury of any kind whatsoever occasioned by the Purchaser in respect of the supply of Goods including direct, indirect, consequential or consequential loss, damage or injury of any kind whether due to the negligence of the Company or otherwise.
- 8.5 This warranty does not apply to damage resulting from faulty or incorrect installation or handling once delivered and/or incorrect finishing, application of incorrect chemicals, accident, alteration, misuse, tampering, negligence, abuse or wear and tear, use of incorrect or non-approved glues and/or primers (where applicable) and/or application to unsuitable substrate or failure to adequately prime substrate surface (where applicable).
- 8.6 Neither colour variation or inconsistency in different logs or blocks, colour change or damage due to exposure to direct or indirect light, heat and/or reaction to glues nor failure to finish surfaces adequately are considered defects. Exposure to direct sunlight should be avoided. The Company does not warrant product colour and consistency in these circumstances.
- 8.7 Failure to comply with the installation instructions, requirements, recommendations guidelines posted on the Company's website (www.eltongroup.com) on the page(s) relating to the product range of which the Goods form part and incorrect fabrication and handling will not be considered a defect or defects.
- 8.8 The Company excludes all liability for loss or damage arising from installation of the Goods by any installation contractor recommended by the Company. The Purchaser agrees to conduct its own due diligence into any referred contractor and to accept full responsibility for its own choice of contractor.
- 8.9 The Company will use its best endeavours to pass on to the Customer the benefit of any warranties or guarantees it receives from its supplier in regard to the Goods.
- 8.10 Where Goods comprise timber veneer, polished samples of timber veneer surfaces supplied are not warranted as representative of the finished article. Variation of colour, pattern or consistency of Goods compared with samples, displays or illustrations are not warranted.

9. Claim Procedure

- 9.1 The Purchaser shall upon delivery of the Goods but prior to unpacking any packed Goods notify the Company within 3 business days of any damage to the packing that may have resulted in damage to the Goods and shall request inspection by a Company representative prior to unpacking the Goods.
- 9.2 The Purchaser shall notify the Company within fourteen (14) days of delivery of any claim it may wish to make pursuant to the preceding clause and shall request immediate inspection of the Goods by a Company representative.
- 9.3 Where notices are not received by the Company within those time limits the Purchaser shall be deemed to have accepted the Goods and any claim will only be accepted at the discretion of the Company. No claim whatsoever will in any event be accepted once Goods have been installed save in regard to the production defects warranty in Clause 8.1.
- 9.4 Until the claim is accepted or denied by the Company the Purchaser shall retain possession of the Goods.

10. Proper Law

This agreement and the rights, liabilities and obligations of the parties shall be governed by and construed in accordance with the laws of the State of Victoria and the parties hereby submit to the jurisdiction of the Courts of such State.

11. Entire Agreement

These terms and conditions comprise the whole of the agreement between the parties with respect to the sale of the Goods.

12. Severance

If any provision of this agreement should be held to be void or unenforceable, it shall be severed and such severance shall not affect any other provision.

13. No Waiver

No failure to exercise or delay in exercising any right or remedy on the part of the Company shall operate as a waiver nor shall any exercise or partial exercise of any right or remedy preclude any further exercise of any such right or remedy.

14. GST

If Goods and Services Tax ('GST') is imposed on any supply made by the Company to the Purchaser, the Purchaser must pay, in addition to any consideration for the supply, an additional amount calculated by multiplying the prevailing GST rate by that consideration.

15. Indemnity

The Purchaser hereby indemnifies the Company against any claims, losses, costs, damages, liabilities, fines, penalties and expenses ('claims') incurred or sustained arising out of or in connection with the delivery of the Goods to the Purchaser from the sale, possession, maintenance, use or operation of the Goods by the Purchaser or from any failure of the Goods whether defective or not, except to the extent the claims arise from the negligence or wrongful act of the Company. The Purchaser accepts all risks and liabilities for consequences arising from the use or sale of the Goods.

16. Consignment Goods

- 16.1 The Company may in its sole discretion agree to place Consignment Goods with the Purchaser upon receipt of a written order from the Purchaser in a form acceptable to the Company.
- 16.2 All Consignment Goods whether in transit or held in the Purchaser's nominated warehouse(s) remain the property of the Company until sold by the Purchaser.
- 16.3 The Company agrees that the Purchaser is entitled to sell Consignment Goods in the ordinary course of the Purchaser's business to bona fide third party purchasers and that immediately prior to the time of sale by the Purchaser to a bona fide third party customer of the Purchaser (Purchaser's Customer) all property and title in that stock will be deemed to pass first to the Distributor and then in turn to the Purchaser's Customer free of any claims or encumbrances. A sale by the Purchaser to the Purchaser's Customer will occur upon the issue by the Purchaser of a Tax Invoice to the Purchaser's Customer.
- 16.4 Within two business days of the end of each month the Purchaser will generate and provide to the Company a report of Consignment Goods sold to the Purchaser's Customers (in a format acceptable to the Company) during the immediately preceding month and the Company will render a Tax Invoice to the Purchaser for Consignment Goods sold during that month.
- 16.5 The Purchaser will maintain proper records and accounts of all transactions relating to dealings with Consignment Goods and make available such records and accounts for inspection by the Company on reasonable notice.
- 16.6 Should the Company request in writing giving no less than two business days notice that the Company wishes to undertake a stocktake of all Consignment Goods held by the Purchaser then the Purchaser will do all such things as shall be reasonably necessary to allow the Company to undertake that stocktake in a timely manner which will be undertaken during business hours.
- 16.7 All Consignment Goods will be held by the Purchaser in the Purchaser's nominated warehouse until the Purchaser delivers same to a Purchaser's Customer.





Hettich Australia
1 Herbert Place
Smithfield NSW 2164
Private Mail Bag 43
Wetherill Park NSW 2164
Phone: 61 2 9616 7700
Fax: 61 2 9616 7701
www.hettich.com.au

Hettich Hardware Care and Warranty Guide

Congratulations and thank you for choosing Hettich hardware fittings. Hettich is proud to be at the forefront of the latest advancements in cabinet hardware and we are confident that you will enjoy the functionality of our products in your kitchen for many years to come.

Hettich was founded in Germany and has been in the kitchen hardware industry for over a 126 years. Today, Hettich products are at the forefront of design, innovation and manufacture worldwide. Hettich produce quality fittings and accessories, including soft close drawer and hinge systems, LED lighting, handles and more. In addition to superb function, Hettich also fully endorse our products with a Lifetime Warranty for your peace of mind. Hettich's comprehensive Lifetime Warranty on all hinges, runners, slides, metal drawer systems and sliding and folding hardware sold by Hettich. Hettich is confident in the outstanding quality of our products and place a very high value on customer service.

Incorporating Hettich quality fittings into your kitchen ensures the ultimate in function and provides peace of mind for as long as you own your kitchen. In the unlikely event that you should experience any manufacturing quality issues with your Hettich hardware, please contact us directly and quote your Warranty Card number for a replacement.

Your Hettich hardware has been manufactured, designed and stringently tested to offer years of reliable service. This 'Care and Warranty Guide' will provide information to assist you to care for your hardware and ensure its longevity great shape.

Care Details

All Hettich products except Hinge systems

It is recommended that the above mentioned products be maintained with a soft cloth. We suggest you wipe gently over any interior and/or exterior surfaces with a soft, clean, damp cloth and follow by drying thoroughly with a soft, clean, dry cloth. It is advised that you do not use any abrasive or harsh cleaners on or near any of the internal hardware, stainless steel surfaces or handles.

Hinges and hinge accessories

It is recommended that hinges be cleaned with a **soft, dry** cloth but you must ensure the cloth does not contain any moisture. Hettich hinges are specially protected by a thin film of high grade oil that ensures its functionality and durability. This oil is necessary and therefore should NOT be removed with any form of detergent / anti grease cleaner or otherwise.

Please **DO NOT** use any of the following to clean hardware surfaces:

- Abrasive or harsh cleaners, such as ammonia or chlorine bleach
- Concentrated detergents, anti-grease cleaners or solvents
- Metal scouring pads
- These products can scratch, crack and discolour your hardware surfaces

Please note: All Hettich products must be cleaned by hand.

Warranty

Hettich Australia warrants the original purchaser of Hettich hardware against manufacturing defects for as long as the original purchaser owns the product.

This lifetime warranty applies to all hinges, runners, slides, metal drawer systems and sliding and folding hardware sold by Hettich. This warranty is limited to consumers of our products who register their products via the warranty registration card or have proof of purchase.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are entitled to have goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The benefits provided to the purchaser under this warranty are in addition to any other rights or remedies you may have, as a consumer, under any other law which applies to our products.

Hettich will provide replacement products for the faulty hardware only and is limited to all hinges, runners, slides and metal drawer systems and sliding and folding hardware sold by Hettich. If the hardware is faulty, Hettich will send the original purchaser replacement hardware. Hettich does not warrant products which have been incorrectly installed, exposed to loads in excess of specifications, abused or used for purposes other than that for which they are intended. Hettich will not be liable for any consequential or incidental damages resulting from or contributed to by the use, installation, performance or failure of our products.

The warranty period for all other Hettich Australia supplied products is covered by the standard statutory requirement of 12 months warranty against manufacturing defects.

To make a claim, contact Hettich customer service on 1800 687 789 or email support@hettich.com.au where our customer service team will advise on the appropriate course of action, which is at Hettich's discretion, which may include, but is not limited to having the product made available to Hettich to inspect the hardware.

Thank You

Congratulations once again on your new kitchen. We hope it meets your expectations and is a place where you create great meals and memories. We appreciate that Hettich hardware has been included in this instance and hope that your experience using it will lead you to decide to select Hettich in any future projects. For more information on Hettich products please visit us online at www.hettich.com.au



Furnware Group PTY LTD

PRODUCT WARRANTY STATEMENT

Furnware Group PTY LTD ACN 168 784 030 ("Furnware Group")

Warrants to the original purchaser ("Purchaser") that hardware products supplied by it (the "Goods") will be free from defects for a period of 15 years from the date of dispatch from Furnware Group's control ("Warranty").

Under the terms of this Warranty, the repair or replacement of the Goods during the warranty period is at the option of Furnware Group. If a replacement product is supplied, warranty remains based on the original date of dispatch from Furnware Group's control.

Investigation of Claims:

All Goods, the subject of a warranty claim, must be inspected by Furnware Group for evaluation before any warranty claim is approved.

To make a warranty claim pursuant to this Warranty, the Purchaser must:

Notify Furnware Group Within 7 Days Of The Alleged Defect First Coming To The Purchaser's Notice And Within The Warranty Period;

Provide Furnware Group All Information Required, Including Serial Numbers, Photos Of The Alleged Defect, And With Reasonable Evidence Of The Proof Of Purchase.

Provide Evidence That The Product Has Been Installed Correctly And Is Used In Accordance With The Furnware Group Instructions Supplied With The Goods; And

Make The Product Available For Inspection By Furnware Group, So That Furnware Group May Carry Out All Necessary Work With The Product.

Conditions of Warranty:

This warranty extends only to:

Effects Arise Solely From Faulty Design, Materials Or Workmanship Under Proper Use Of The Goods;

Goods Installed By A Suitably Qualified And Experienced Person;

Goods Sold By Furnware Group Or Its Authorised Distributors Or Dealers And Only Where The Goods Are Used And Serviced Within Australia; And

Where The Defects Appear In The Goods Within The Warranty Period.

Exclusions to Warranty:

This Warranty does not cover;

Unauthorised Repairs, Alteration, Modification Or Substitution Of Any Parts Of The Goods, Or Use Of The Goods Other Than In Accordance With The Instructions Supplied;

Other Goods That Are Not Manufactured Or Supplied By Furnware Group.

Goods Used In An Outside/External Location;

Electrical Products;

Goods Purchased

Other Than From Furnware Group (Such As Purchases From Unauthorised Retailers And Purchases Over The Internet, From Local/International Sellers Or Sites Such As Ebay And Amazon),

From A Competitor Or Not From An Authorised Dealer Or Distributor Of Furnware Group;

In addition to the above, this Warranty DOES NOT cover the following:

Damage Or Defects To The Goods That Ought Reasonably To Have Been Revealed To You By An Examination Of The Goods, Where You Conducted Such An Examination Before Acquiring The Goods,

Normal Wear And Tear Due To The Course Of Normal Use,

Accidental Damage Or Damage Caused By An Extra-Ordinary Event Or Circumstance Beyond Your Or Anyone Else's

Environmental Factors;

Natural Discolouration Of Material Due To Ultraviolet Light,

Crushing, Impact With Hard Surface Or Damage Caused In The Transit Of The Product,

Foreign Material, Or Exposure Of The Product To Excessive Heat Or Cold Or To Solvents, Or Water Entry Into The Product,

Abnormal Product Performance Caused By Any Ancillary Product Interference Or Other External Factors.

Charges will apply for any non-warranty services performed.

Limitation of Liability:

The following statement applies if the supply of the Goods to the purchaser is a consumer sale as defined in the Australian Consumer Law. In this statement, 'Our' means 'Furnware Group', 'You' means the 'Purchaser' and 'goods' means 'Goods':

Our Goods Come With Guarantees That Cannot Be Excluded Under The Australian Consumer Law. You Are Entitled To A Replacement Or Refund For A Major Failure And For Compensation For Any Other Reasonably Foreseeable Loss Or Damage. You Are Also Entitled To Have The Goods Repaired Or Replaced If The Goods Fail To Be Of Acceptable Quality And The Failure Does Not Amount To A Major Failure.

What constitutes a major failure is set out in the Australian Consumer Law. Notwithstanding the preceding clause and to the extent permissible by law, the liability of Furnware Group is limited, in relation to the Goods and at the option of Furnware Group to:

Replacing The Goods, Or Where The Product No Longer Exists, The Supply Of Equivalent Goods;

The Repair Of The Goods;

The Payment Of The Cost Of Replacing The Goods Or Of Acquiring Equivalent Goods; Or

The Payment Of The Cost Of Having The Goods Repaired.

To the extent permitted by law, all other warranties whether implied or otherwise, not set out in this Warranty are excluded and Furnware Group is not liable in contract, tort (including, without limitation, negligence or breach of statutory duty) or otherwise to compensate the Purchaser for:

Any Increased Costs Or Expenses;

Any Loss Of Profit, Revenue, Business, Contracts Or Anticipated Savings;

Any Loss Or Expense Resulting From A Claim By A Third Party; Or

Any Special, Indirect Or Consequential Loss Or Damage Of Any Nature Whatsoever Caused By Furnware Group's Failure In Complying With Its Obligations Or The Purchaser's Failure Due To Accident Damage, Impact, Misuse Or Negligence.

The benefits given to the Purchaser in this Warranty are in addition to other rights and remedies under a law in relation to the Goods or services to which this Warranty applies. This warranty is not applicable outside Australia.

Contact Details:

To make a claim under this Warranty or to discuss the warranty service, please contact Furnware Group's technical support at: for NSW, Queensland, Northern Territory & Western Australia.

Address: 18 Burns Road Heathcote 2233

Phone Number: 1300 222 600

Email: Info@Furnwaregroup.Com.Au

Support

📞 1300 222 600 (tel:+1300222600)

✉ info@furnwaregroup.com.au
(mailto:info@furnwaregroup.com.au)

Monday – Friday

7:30am – 5pm AEST

Notes of a Technical Nature

As the Kethy range is manufactured using different base materials the characteristics may differ from one range to another. Different manufacturers use different production techniques and base raw materials. Some finishes may vary even if the same description is used. These variances may include colour, texture and weight.

All Kethy products are finished with the latest surface treatments to provide the longest life possible, prolonged use and varying climate conditions may cause some finishes to deteriorate over time. This is a natural process and does not indicate a fault in the manufacture of the products.

Brass is noted for its colour and beauty, however it is also subject to some natural discolouration over time. Our brass products are coated with the finest lacquer available, even these have some limitations and may alter over time and with varying amounts of use. Therefore brass products cannot be guaranteed unconditionally.

Some base materials and finishes are more suited to adverse conditions than others. Please contact us for advice if you are specifying hardware for use in harsh conditions.

Product Care and Maintenance

For knobs and handles we recommend regular cleaning with warm soapy water and soft grit free cloth.

Beware of household cleaners as they may contain chemicals that can affect some finishes and base metals. Please check the label before use.

Never use scouring pads or cleaning pads impregnated with abrasive cleaners.

If unsure or for further details contact us

[Click here for information on stainless steel, cleaning and maintenance instructions.](#)

General Guarantee

Greg Steele Trading, Kethy Australia unconditionally guarantees our products against defects in workmanship or materials, subject to fair wear and tear within the normal working life of the product.

We cannot be liable if the products are subject to:

- Incorrect installation or failure to follow instructions.
- Use of a product for which it was not designed.
- Improper or lack of maintenance.

TECHNICAL ADVICE

Care and Maintenance of Powder Coated Surfaces

Dulux[®]

POWDER COATINGS



Australia

Worth doing, worth Dulux.[®]

Worth doing. Worth Dulux.®

Dulux powder coatings are the ideal choice for the long term protection of your aluminium and steel projects.

To ensure the life of your asset is maximised and to comply with Dulux warranty requirements, a simple and regular maintenance program must be implemented.



Protect your powder coating from the environment

The frequency of recommended cleaning will vary depending on:

- The environment – if it is dry, has minor condensation, has high moisture or has significant contamination (interior); or a city, rural, industrial or coastal environment (exterior)
- The conditions – if it is a general or moderate condition (interior) or a mild or severe condition (exterior)

Some of the influencing factors that can impact the life of the powder coating include:

- Ultra violet light from the sun
- Levels of atmospheric pollution including salts, dirt, grime that can all accumulate over time
- Winds carrying airborne debris that can cause erosive wear of the coating e.g. sand causing abrasion
- Change in environmental circumstances e.g. if rural became industrial
- Microclimates e.g. geothermal, alkaline or acidic

Recommended care and maintenance schedule

It is recommended in environments with low salt, low pollutant and urban areas cleaning should take place at a minimum of every twelve months.

In areas where salts, pollutants and high corrosivity levels are prevalent, e.g. beachfront houses or industrial areas, it is recommended a cleaning program should be carried out more frequently at a minimum of every six months.

Sheltered areas can have a higher risk of coating degradation as wind-blown salt and other debris or pollutants may adhere to the surface and not be removed when it rains. These areas may require more frequent cleaning.

If visible pollutants are evident on the surface more frequent cleaning is recommended.

Use the following table which references AS 2312.1, AS 4312 and ISO 9223 to identify the environment, conditions and atmospheric corrosivity categories. To further pinpoint your project this table can be used together with the corrosivity zone maps contained within AS 4312.

| Conditions | Corrosivity Zone | Example Environments | Recommended Minimum Cleaning |
|-------------------|------------------|---|------------------------------|
| Mild | C2 Low | Arid, dry, urban, inland, city | Every 12 months |
| | C3 Medium | Light industrial, geothermal (>500m from source) and inland coastal (mild sea spray zone) | Every 12 months |
| Severe | C4 High | Sea shore (medium sea spray zone), offshore Islands and or geothermal (<500m from source) | Every 6 months |
| | C5 Very High | Sea shore (high sea spray zone e.g. surf), offshore Islands | Every 3 months |
| | C5 Very High | Heavy industrial | Every 3 months |
| General Interior | C1 Very Low | Dry interiors (homes, offices, shops) | Every 12 months |
| | C2 Low | Minor condensation (warehouses, sports halls) | Every 12 months |
| Moderate Interior | C3 Medium | High moisture (dairy and food processing plants, breweries, and commercial laundries) | Every 12 months |
| | C4 High | Significant contamination (swimming pools) | Every 6 months |

How to clean your powder coating

Clean your powder coating in 3 easy steps

Care and maintenance schedules are essential to ensure that the life of your asset is maximised whether the project be a residential, commercial or non-habitable project. Simply follow 3 important steps:

1. Carefully remove any loose surface deposits with a wet sponge by gently rubbing.
2. Clean by gently rubbing the surface with a soft brush (non-abrasive) and a dilute solution of a mild detergent, e.g. pH-neutral liquid hand or dishwashing detergent in warm water to remove dust, salt and other deposits. For stubborn stains use only recommended solvents on the affected area, e.g. Isopropyl alcohol (IPA) or methylated spirits and rinse off with clean water. Do not use other aggressive solvents.
3. Rinse the surfaces with clean fresh water after cleaning to remove all residues.

The Do's & Don'ts of protecting your powder coating

| Do | Don't |
|---|--|
| <p>✓ Protect all powder coated joinery</p> <p>When building, renovating, plastering or painting around powder coated assets use approved tapes and films in accordance with the manufacturer's instruction.</p> | <p>✗ Use aggressive solvents or products applied to the surface¹</p> <p>Do not use turpentine, white spirits, thinners, kerosene, citrus based cleaners or other aggressive solvents or products.</p> |
| <p>✓ Remove unwanted paint & sealants</p> <p>Ensure all paint splatters or excess sealant are immediately removed before they dry.</p> | <p>✗ Rub powder coated surfaces excessively</p> <p>Do not rub powder coated surfaces excessively, especially metallic finishes.</p> |
| <p>✓ Use recommended solvents for stubborn stains only</p> <p>Use only Isopropyl alcohol (IPA) or methylated spirits and rinse off with clean fresh water.</p> | <p>✗ Allow sunscreen to come into contact with coated surfaces</p> <p>It is universally recognised some sunscreens adversely affect powder coated finishes.</p> |
| <p>✓ Regularly inspect</p> <p>Inspect your powder coating often and clean more regularly if required</p> | <p>✗ Neglect recommended care and maintenance schedules</p> <p>To comply with Dulux Alumi Shield™ and Steel Shield™ powder coating warranties the recommended care and maintenance schedules must be adhered to.</p> |
| <p>✓ Clean in temperatures below 25°C</p> <p>Clean powder coated surfaces when the surface temperatures are below 25°C</p> | <p>✗ Clean in temperatures above 25°C</p> <p>Do not clean powder coated surfaces when the temperature is above 25°C</p> |

1. Non approved solvents or products can cause damage that may not be visible immediately and may take up to twelve months to appear.

For full details on Alumi Shield™ and Steel Shield™ warranties including terms and conditions:

Visit duluxpowder.com.au/warranties

Or call 13 24 99

Further information

Industry information for the care of windows is available from:

- The Australian Glass and Window Association at agwa.com.au
- The Window and Glass Association of New Zealand at wganz.nz

The following industry standards can be referred to:

- AAMA 609 & 610
- AS 3715

The project: 1 Collins Wharf, Docklands, Victoria

Builder: Lendlease

Architect: Batesmart

Photo credit: Sean McDonald

Care and Maintenance of Powder Coated Surfaces



Advice line

Our dedicated consultants can help simplify the specification process, saving you time and money by providing the right coating advice for your project.

Australia

Call 13 24 99 or visit
duluxpowders.com.au

New Zealand

Call 0800 800 975 or visit
duluxpowders.co.nz

Offices

Australia

Dulux Powder Coatings
1-15 Pound Road West
Dandenong South VIC 3175
T (61) 3 8787 4500

New Zealand

Dulux Powder Coatings
31B Hillside Road
Glenfield, Auckland 0627
T (64) 4 896 0911

Singapore

DGL International Powder Coatings
1 Commonwealth Lane #09-19
One Commonwealth
Singapore 149544
T (65) 6 8381 010

China

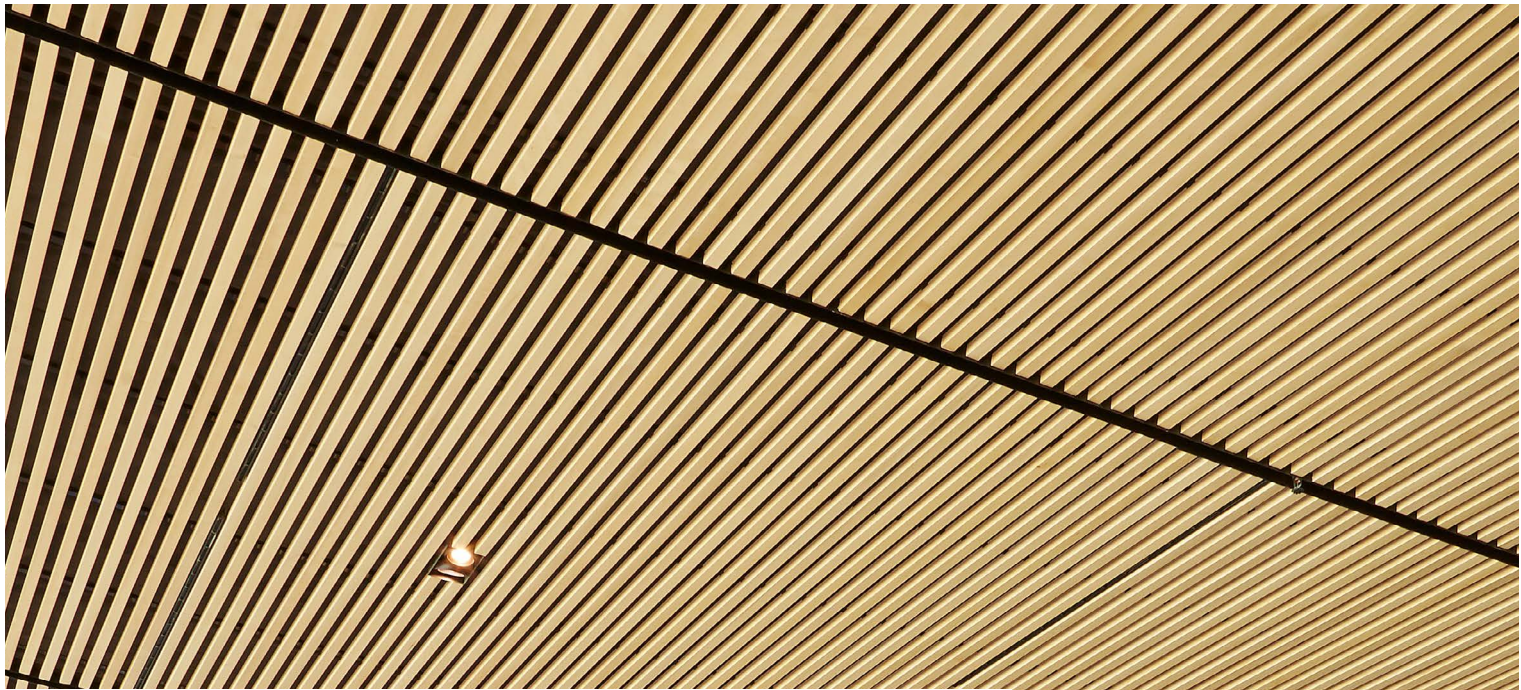
DGL International Powder Coatings
Room 406, No.8, Lane 1977, JinShaJiang Road
Shanghai, China, PC 200333
T (86) 769 8680 1088

Dulux, Duralloy, Duratec, Electro, Fluoraset, Zincshield, Worth doing, worth Dulux and Dulux World of Colour are registered trade marks and Alumi Shield, Steel Shield, EPrime, Protecture, CustomColour and Dulux Accredited Powder Coater are trade marks of DuluxGroup (Australia) Pty Ltd. Copyright 2021 DuluxGroup (Australia) Pty Ltd.

ZINCALUME® is a registered trade mark of Bluescope Steel Limited.



Worth doing, worth Dulux.®



CLEANING & MAINTENANCE
INTERIORS



Interior Timber Maintenance

Over the years timber has gained wide popularity in architecture for its natural beauty and warmth, but as with all materials, timber needs maintenance to stay in good shape. Scuffs, scratch marks and fading are ways that timber can be damaged, potentially detracting from its visual appeal.

To help with maintenance schedules, Sculptform offers a range of high-quality finishes to suit both the timber species and application. For interior applications, maintenance is a more straightforward process than exteriors with some simple steps to follow below.

Preventative measures

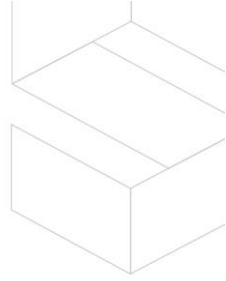
- Avoid direct sunlight on internal timber applications. UV rays coming through windows and onto internal timber surfaces can cause clear finishes to peel and degrade. Please seek our advice when internal timber is exposed to direct sunlight.
- Avoid areas with extreme humidity as moisture typically causes timber to expand. Find out more information about how to design for wet areas [here](#).
- Do not use abrasive cleaners as they can cause permanent damage to coatings.

Maintenance and cleaning

The most significant factor of wear and tear for interior timber is the amount of human traffic it is exposed to. This damage is often unavoidable due to the placement of the timber, along with small variations in the colouring of the timber due to being exposed to light.

A typical schedule could be:

1. Regular sweep with a soft static mop to avoid the build-up of dust.
2. In case of spills, wipe up immediately with a dry cloth. For persistent marks use a soft damp cloth and wipe in the direction of the timber's natural grain. Avoid hard rubbing and scrubbing.
- 3. DO NOT use any detergents, chemicals or other abrasive substances.**
4. Always follow Sculptform instructions. In case of doubt, please contact us at support@sculptform.com.au or phone 1800 008 828.



SCULPTFORM WARRANTIES STATEMENT

Sculptform provides the following warranties for its products on a project specific basis. The period and terms of the warranties are divided into the four (4) categories below. Your project may include one or more of the following categories.

Sculptform – Timber Products:

Internal Applications – 7 years

External Applications – 5 years

Sculptform – Aluminium Products:

Internal Applications – 15 years – Up to 25 years available on request

External Applications – 10 years – Up to 25 years available on request

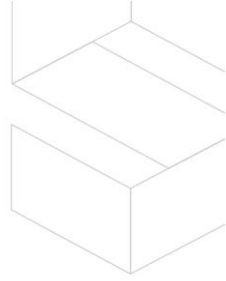
Sculptform reserves the right to decline any application of Warranty due to unsuitability of application.

Applying for a Warranty:

To apply for a warranty,

1. Send an email to support@sculptform.com.au
 - Include the following information:
 - o Name of the Project
 - o Plans of the Project
2. Sculptform will review the plans submitted and the application of Sculptform products. If Sculptform deems the application acceptable we will respond with a Sculptform Signed Warranty Contract.
3. The pending Sculptform Warranty Contract will need to be then filled in, signed and returned to Sculptform by the Final Owner of the Sculptform Product.

Note: The Sculptform Warranty Contract will not be active until both Sculptform and the Final Owner of the product have signed the Warranty Contract.

**Making a Claim:**

It is important to note that in order to make a claim under these warranties, you will need to provide:

- a) Proof of purchase
- b) A copy of the warranty contract (this document is not a contract), including the relevant invoice number (s), signed by Sculptform and the Final Owner of the product,
- c) Full details of the alleged defect, including photographs; and
- d) Six (6) monthly maintenance inspection records (for timber and/or external products).

The benefits of these warranties are in addition to any rights and remedies imposed by Australian State and Federal legislation that cannot be excluded. Nothing in these warranties are to be interpreted as excluding, restricting or modifying any State or Federal legislation application to the supply of goods and services which cannot be excluded, restricted or modified.

Notice to Consumers:

The above warranties are cumulative to our obligations under the Australian Consumer Law and not intended to restrict or limit those obligations.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Contact:

Sculptform
9 Gray Street
Golden Square VIC 3555

Phone: +61 (3) 5446 0100

Email: support@sculptform.com.au

TimberClear

Clear Intumescent Coating For Interior Timber Surfaces

PRODUCT INFORMATION

DESCRIPTION

Fireshield® TimberClear is a clear, waterborne, halogen free intumescent coating designed for use on interior surfaces of timber based substrates and is the initial coating of a two-coat system. Following the initial coat of Fireshield TimberClear a coat of **Fireshield TimberClear Top Coat Matt** or **Semi-Gloss** must be applied to complete the overall fire protection coating system.

RECOMMENDED USE

Fireshield TimberClear is an industrial product and can only be applied by Registered Applicators. This product provides the following New Zealand Building Code Group Rating for internal timber based substrate wall and ceiling surfaces:

| | |
|-------------|-----------|
| New Zealand | Group 1-S |
| Australia | Group 1 |

See the TimberClear Application Guide for further information, in particular:

- The timber substrate moisture content must less than 15%.
- All timber surfaces must be coated with the correct film thickness as scheduled to achieve the required Group Surface rating.
- Timbers that are prone to leeching or firing may benefit from a clear primer coat first.
- Compatibility with any previously applied product should be checked before application of this product.
- Do not clean system with industrial strength cleaners, see Maintenance Guide for appropriate cleaners.

Maximum film thickness

At 23°C and 50% relative humidity, the recommended 230µm wet film thickness required will be achieved in one coat with an airless spray unit.

NOTE: Maximum film thickness may be reduced by poor air flow and environmental conditions differing from those listed above, which are a guide only. Contact Fireshield for more information.

CLEAR PRIMERS/STAINS

Fireshield® TimberClear can only be applied over Fireshield approved clear primers and stains. For the Approved Clear Primers and Stains list go to www.fireshieldcoatings.com.

TOPCOATS

Fireshield® TimberClear is only compatible with Fireshield® TimberClear Top Coat Matt or Semi-gloss provided by Fireshield.

LIMITATIONS

- The wood-based substrate must be $\geq 8\text{mm}$ or thicker and have a density $\geq 338\text{kg/m}^3$
- For interior use only in dry, C1 zones. Contact Fireshield for C2/C3 zone requirements. **Do not use in external applications!**

SHELF LIFE

12-months at +25°C if stored in original sealed containers under recommended storage conditions listed on this TDS. Do not use product that is beyond the manufacturers shelf life date shown on the bucket. Contact Fireshield® if in doubt.

TECHNICAL INFORMATION

| | |
|----------------------|-----------------------------------|
| Specific gravity | 1.3 |
| Non-volatile content | 63% +/- 3% |
| Flash point | Non combustible |
| Viscosity | High viscosity |
| Colour | Clear |
| Packaging | 9.6 litre / 12.5kg weight approx. |
| Mixing | Mechanically mix. |
| Thinning | DO NOT THIN! |
| Clean up | Water |

COATING THICKNESS

(to achieve Group 1-S / GROUP-1)

| | |
|------------------------------|---------------------------------|
| Minimum WFT | ≥ 230 microns WFT |
| Minimum DFT | ≥ 150 microns DFT |
| Minimum grams/m ² | ≥ 300 grams/m ² |

DRYING TIMES

The following drying times have been measured with a wet film thickness of 230µm:

At a minimum air temperature of 23°C and relative air humidity of 50% the following drying times are applicable:

- **8 hours between coats of TimberClear and**
- **48 hours minimum before top coating with Timberclear Top Coat Matt or Semi-gloss**
- **Do not overcoat if not dry!**

NOTE: Dry times may be lengthened by poor air flow and environmental conditions differing from those listed above, which are a guide only. Contact Fireshield for more information.

Application should not take place in conditions which are deteriorating, e.g. the temperature is falling or there is a risk of condensation forming.

STORAGE CONDITIONS

Recommended storage conditions:

- Store at a temperatures above +5°C and below +35°C
- Store indoors and undercover in temperate conditions.
- Store away from direct sunlight, do not expose to extreme heat.
- Do not allow to freeze.
- Keep containers closed when not in use.
- **Keep out of reach of children**

APPLICATION NOTES

The product must be applied in strict accordance with the Fireshield application instructions. In particular the Applicator should ensure:

- Ensure the timber substrate is $\geq 8\text{mm}$ or thicker and has a density $\geq 338\text{kg/m}^3$
- The surface to be coated is completely clean and dry. Remove all dust, oil, grease, loose material or other contaminants .
- The product is occasionally stirred while using.
- Application occurs using suitable equipment for the substrate, working conditions and desired finish.
- Fill out Daily Record Sheets and PS3/Statement of Construction for compliance sign off at the conclusion of coating process.

PRECAUTIONS

The following precautions must be taken:

- Read the Fireshield® TimberClear Material Safety Data Sheet (MSDS) before application and have a copy available on site at all times.
- Read the Fireshield Timber Application Guide in full before application.
- All work involving the application and use of this product should be compliant with all relevant National Health, Work Safety & Environmental standards and regulations.
- Where conditions may require variation from the recommendations on this Product Technical Data Sheet contact Fireshield for advice prior to painting. Do not apply in conditions outside the parameters stated in this document without the express written consent of Fireshield.

APPLICATION ENVIRONMENT

During application and drying, day or night ensure that:

- The air temperature is above $+10^\circ\text{C}$ and below $+35^\circ\text{C}$.
- The relative air humidity level is below 75%.
- The area is well ventilated with constant air flow.

During application or drying protect from wetting/moisture/condensation and human impact. Electric heaters and dehumidifiers can also be used to help control the environmental conditions if necessary.

MAINTENANCE

The system has the ability to resist minor contact with moisture, impact and abrasion however, excessive wear or moisture contact may damage the system and if so, require inspection and possible remediation. A copy of the Maintenance Guide is available from Fireshield.

APPLICATION METHOD

Airless Spray

Airless spray is the recommended method of application and gives the best result. Airless spray with a heated hose or in-line heater (maximum temperature $+30^\circ\text{C}$) can be used to assist application in the minimum environmental temperature range.

Airless Equipment Recommendations

| | |
|--------------------------------------|--|
| Pump flow rate | 5 litres per minute e.g Wagner/Graco MkV |
| Hose Diameter | Dedicated hoses not below 3/8" |
| Spray Tip | Orifice size range of 511 to 517 tip size. Choose appropriate fan width depending upon substrate) to be coated $30^\circ - 60^\circ$ |
| Atomising Pressure | 2,200 - 3300 psi |
| Heated hose or in-line Heater | Can be used in colder conditions to maintain product at room temperature to a maximum of $+30^\circ\text{C}$. |

Brush

Brush application only suitable for small areas or touch-up and may result in a textured finish. Care must be taken to achieve the required specified dry film thickness. Typically, 100-300 μm can be achieved per coat.

Roller

Roller application not advised, if used only suitable for small areas or touch-up and may result in a textured finish. Care must be taken to achieve the required specified dry film thickness. Typically, 100-300 μm can be achieved per coat.

COMPLIANCE

New Zealand: Tested to EN13501-1:2010 and achieves Fire Class B-s1-d0. This is recognised as equivalent to Group 1-S under the NZBC Clause 3.4(a) providing compliance with NZBC C/AS1-C/AS7

Australia: Codemark Certificate of Conformity CM-30071-Rev 1 providing Group 1 surface rating and compliance with the NCC 2019 CP4 for Class 2-9 Buildings. See the Codemark certificate for all conditions relating to a compliant application and installation.


WARRANTY

12-month manufacturers shelf life warranty applies to product within the shelf life period.

SUPPLIER : FIRESHIELD

New Zealand
Level 1, 60 Cashel Street
Christchurch 8013,
New Zealand
Ph: 0800 347 374
www.fireshieldcoatings.com

Australia
13 North Concourse, Beaumaris,
Victoria 3193
ABN: 95 336 533 948
Ph: 1-800 092 097



See TD-FSTOPNZ-06 for Top Coat details

It is the user's responsibility to check that you have the latest technical datasheet available by visiting fireshieldcoatings.com or checking with your local Fireshield Representative as the information contained in this technical data sheet is modified from time to time in line with our policy of continuous product development. The information in this data sheet is not intended to be exhaustive; any person using the product for any purpose other than that specifically recommended in this data sheet does so at their own risk. All advice given or statements made about the product (whether in this data sheet or otherwise) are correct to the best of our knowledge. Fireshield has no control over the quality or the condition of the substrate or the many factors affecting the use and application of the product. Therefore, unless we specifically agree in writing to do so, we do not accept any liability at all for the performance of the product or for (subject to the maximum extent permitted by law) any loss or damage arising out of the use of the product. Fireshield hereby disclaim any warranties or representations, express or implied, by operation of law or otherwise, including, without limitation, any implied warranty of merchantability or fitness for a particular purpose. You should request a copy of this document and review it carefully.

UNIQUE FABRICS - CARE CODES

CARE CODE 1 - Upholstery Pile

Protect from direct sunlight. Vacuum regularly using low suction. Rotate reversible cushions regularly.

Clean - Do not remove cushion covers for separate cleaning even though they have zippers. Clean with hot water extraction machine (hot). Professional cleaning recommended. Do not use dishwashing or laundry detergents. Use only upholstery detergent. Do not wet filling. Dry in shade away from direct heat and sunlight. Gently vacuum to restore pile. Allow to dry thoroughly before reuse. **OR** May be dry cleaned with an on-site dry cleaning machine. Professional cleaning recommended. Do not wet filling with solvent. Extract solvent thoroughly after application. Do not scrub with stiff brush. **OR** May be shampoo cleaned using upholstery shampoo. Do not wet filling. Do not scrub with stiff brush. Dry in shade away from direct heat and sunlight. Allow to dry thoroughly before reuse.

Spot cleaning - Treat spills and stains as soon as possible. Gently scrape any soil or mop any liquid from the surface of the fabric. Do not scrub. Apply proprietary cleaning agents strictly according to instructions to remove the residue of the spill. Do not saturate the fabric or interior with water or other cleaning liquids. May be spot cleaned with dry cleaning solvent.

CARE CODE 2 - Upholstery Non-pile

Protect from direct sunlight. Vacuum regularly using low suction. Rotate reversible cushions regularly.

Clean - hot water extraction machine recommended. Professional cleaning recommended. **OR** Shampoo clean. Do not remove cushion covers for cleaning even though they have zippers. Use upholstery detergents only. Do not use dishwashing or laundry detergents. Do not scrub with a stiff brush. Dry in shade away from direct heat and sunlight. Allow to dry thoroughly before reuse. **OR** Cleaning with an on-site drycleaning machine recommended. Professional cleaning only. Do not wet filling with solvent. Extract solvent thoroughly after application. Do not scrub with a stiff brush.

Spot cleaning - as above. Treat spills and stains as soon as possible. Gently remove any soil or mop any liquid from the surface of the fabric. Do not scrub.

Apply proprietary cleaners according to instructions. Do not saturate the fabric or fill with water or other cleaning fluids.

CARE CODE 3 - Outdoor

Soil resistant - The particular finish of Unique outdoor fabrics favours the elimination of stains. Perfect for the living room, kids rooms and kitchens.

It retains colour & strength - 100% Solution-dyed acrylic fibre resists fading from the sun, water and general atmospheric agents. Light fastness is 7/8 on the 8 scale. Perfect for garden furniture and all sun rooms. Printed designs are not as light resistant and must be brought indoors after use.

Mould resistant - Suitable even for very damp places like bathrooms, and screened-in porches; it does not promote mildew growth.

Cleaning - Most stains on Unique outdoor fabrics can be cleaned with a mild soap and water solution. Remove the dirt by rubbing with water (not more than 40 degrees C) and natural soap. Rinse thoroughly with clean water to remove soap. For removable cushion covers, machine wash in cold water. Do not tumble dry. Eventually, in order to re-establish the natural loss of oil and water repellency, it is advisable to use spray T202 (obtainable from Unique Fabrics or retailer). Do not steam iron. Do not dry with electric sets. Air dry. During the winter season put the fabric in a dry airy place. For stubborn stains, follow the directions of the Acrylic Stain Cleaning Chart (available from Unique showrooms and agents).

CARE CODE 4 - Washable

Protect from direct and reflective sunlight. Possible stretch and shrinkage of up to 4%.

Remove hooks, rings and trims before cleaning. Do not allow dust to accumulate. Regularly gently vacuum with appropriate attachment.

Clean Warm hand wash, do not tumble dry. Dry flat in shade away from direct heat and sunlight. Warm iron following manufacturers instructions precisely. Professional cleaning recommended. Caring for your furnishing fabrics will enhance their lifespan and appearance.

CARE CODE 5 - Wipeable Synthetic

Protect from direct and reflective sunlight. Do not let dust accumulate. Gently vacuum frequently.

Remove stains and spills immediately. Use a soft moist cloth to mop up any liquid from the surface. Use a dry cloth to remove excess moisture. Do not leave damp this will promote growth of mould and mildew.

Do not use harsh commercial cleaners or abrasive materials. A mix of warm water and mild dish-washing liquid is recommended. Gently dab with a damp cloth. Avoid excess wetting. Test first in an inconspicuous area. Do not use petroleum or oil-based solvents on PVC fabrics. To prevent fading and cracking a special protective finish for vinyl/PVC fabrics can be applied. Contact Unique Fabrics for more information.

CARE CODE 6 (DNW) - Do Not Wash

Protect from direct and reflective sunlight.

This product is not washable. Do not let dust accumulate. Clean regularly by gently wiping with a soft dry cloth or a soft brush. Do not scrub.

CARE CODE 7 (HW) - Hardware

Caring for your hardware will enhance its lifespan and appearance. Using of a soft, dry cloth regularly wipe the hardware. Do not use cleaning sprays or solvents as these products could deteriorate the surface of the hardware.

CARE CODE 8 (L) - Leather

Due to the numerous and diverse types of leather available please refer to our website for more information:

www.uniquefabrics.com/leathercare

CARE CODE 9 - Wool

Protect from direct and reflective sunlight. Possible stretch and shrinkage of up to 4%.

Clean with petroleum distillate based solvents using a damp cloth. Wipe with a gentle sweeping motion. Do not rub. Pre-test a small area before proceeding. Do not use water based detergent type solvent cleaners as they may cause excessive shrinkage and water stains may remain. Prevent overall soilage by vacuuming or brushing lightly. Note: Where furnishing fabrics are used for made up articles other than curtains, such as upholstery, professional advice should be sought.

CARE CODE 10 - Dry Clean Only

Protect from direct and reflective sunlight. Possible stretch and shrinkage of up to 4%.

Professional dry-cleaning recommended (P). Washing is not recommended. Do not let dust accumulate, turn your cushions regularly. Gently vacuum frequently. Lining improves the look & lifespan of your curtains. Fabrics breathe & absorb moisture.

CARE CODE 11 (WC-1) - Non-washable wallcoverings

This product is spongeable only at the time of installation. Adhesive may be wiped off the face of the wallcovering with a damp soft cloth or sponge at the time of hanging without causing visible damage, providing it is done whilst the adhesive is still damp. Gently dab the surface. Do not rub or use a circular motion. Blot wallcovering dry with a soft, lint-free cloth.

No subsequent washability is claimed or implied. Do not use solvent type cleaning preparations. Do not use steel wool, powdered abrasives or abrasive sponges. Do not use a dry cloth/sponge on the dry wallcovering surface. These methods will damage the surface of the wallcovering.

CARE CODE 12 (WC-2) - Wipeable wallcoverings

Some domestic water-based stains may be cleaned carefully from the front face of this wallcovering. Oils, fats and solvent-based stains are not expected to be removable. Remove stains immediately to eliminate any possible reaction between the staining agent and wallcovering. If soil remains on the wallcovering, permanent discoloration may develop. Use a soft damp cloth, mild soap and warm water to remove a 'fresh' stain by gently dabbing the contaminated area. Rinse thoroughly with a clean damp cloth. Blot wallcovering dry with a soft, lint-free cloth. Adhesive may be wiped off the face of the wallcovering with a damp soft cloth or sponge at the time of hanging without causing visible damage, providing it is done whilst the adhesive is still damp.

Do not use solvent type cleaning preparations. Do not use steel wool, powdered abrasives or abrasive sponges. Do not use a dry cloth/sponge on the dry wallcovering surface. These methods will damage the surface of the wallcovering.

CARE CODE 13 (WC-3) - Gentle Clean wallcoverings

Regular maintenance of your wallcovering reduces soil build-up on a surface. Gently vacuum wallcoverings regularly with a soft upholstery attachment to thoroughly remove air-borne dust and lint. You may also lightly brush these surfaces with a sift brush. Do not rub or brush excessively. Vinyl wallcoverings should not be sprayed with protective coatings. Remove stains immediately to eliminate any possible reaction between the staining agent and wallcovering. If soil remains on the wallcovering, permanent discoloration may develop. Oils, fats and solvent-based stains are not expected to be removable, but some greasy stains may be removed if action is taken immediately after contamination. Most domestic water based stains can be removed from this wallcovering with a soft, damp cloth, mild soap and warm water. Carefully dampen the surface of the wallcovering prior to cleaning. Gently dab the surface. Do not rub or use a circular motion. Rinse thoroughly with clean water from the top down. Blot wallcovering dry with a soft, lint free cloth. Try an inconspicuous spot first before attempting larger areas. Do not use solvent type cleaning preparations. Do not use steel wool, powdered abrasives or abrasive sponges. Do not use a dry cloth or sponge on the dry wallcovering surface. These methods will damage the surface of the wallcovering.