

Snowdonia HVAC Callout Procedure for Installations Under Warranty

Snowdonia Air Conditioning provides a 24/7, 365 days a year customer service department to process your service requests quickly and efficiently.

Snowdonia Service Department: 07 3482 0700 - option 1

Snowdonia Service Email: service@snowdonia.com.au

Service Supervisor Email: t.nichols@snowdonia.com.au

Office Hours: Monday to Friday 8am to 4pm

The office phones are diverted to the service technician on call outside of these hours.

Please supply the following information at time of call:

- Business name
- Site address and site contact for our technician to report to once on site
- Reason for Callout – equipment / area / issues
- Please be aware that if your installation is out of warranty (12 months) then callout rates will apply to the end user

Additional Contacts:

Tim Nichols – Service Supervisor
M: 0458 825 274

Adrian Beil – Construction Manager
M: 0408 454 777

Andy Tucker – Managing Director
M: 0488 680 404