



GENERAL CONTACTS

For **body corporate** queries:

Stratacare Australia	Jodie Paul - Jodie.Paul@stratacare.com.au	3435 5300
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For queries relating to the **caretaking of the common areas**:

Mosaic Caretaking	Bronte Flinn - bflinn@mosaicproperty.com.au	0455 346 452
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Please refer to the Drift Building Guide for more information about maintenance for the development and what our Caretaking Team look after.

Rectification items within your apartment:

To notify of any items during the 12 month warranty period, please email our Mosaic Rectifications team with photos and as much detail as possible.

Mosaic Rectifications	rectifications@mosaicproperty.com.au
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For emergency items, please follow the below protocol.

An emergency is defined as a situation that is likely to cause injury or damage to property, such as a burst water pipe, blocked toilet, gas leak, serious roof leak, or electrical shock or fault.

Within business hours: Please email Mosaic Rectifications **and** call the Mosaic office on 07 3171 2270.

Outside of business hours: Please email Mosaic Rectifications **and** call Mosaic Caretaking on the above details.